400-051^{Q&As}

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QUESTION 1

Refer to the exhibit.

Which option describes the security encryption status of this active call on a Cisco IP phone?

A. unencrypted call signaling and media

B. encrypted call signaling but unencrypted call media

C. encrypted call media but unencrypted call signaling

D. encrypted call signaling and media

E. Not enough information provided to answer this question.

Correct Answer: D

QUESTION 2

In a Cisco EnergyWise domain, which two terms describe a Cisco IP phone? (Choose two.)

A. endpoint

B. domain member

C. child domain member

D. EnergyWise agent

E. Cisco power distribution unit

Correct Answer: AC

References: http://www.cisco.com/en/US/docs/switches/lan/energywise/phase2_5/ios/configuration/guide/one_ent.html

QUESTION 3

Which two guidelines are recommended when configuring agent phones for Cisco Unified CCX agents? (Choose two.)

A. In the Multiple Call/Call Waiting Settings section, set the Maximum Number of Calls to 2.

B. In the Multiple Call/Call Waiting Settings section, set the Busy Trigger value to 2.

C. The Unified CCX extension for the agent must be listed within the top four extensions on the device profile.

D. In the Multiple Call/Call Waiting Settings section, set the Maximum Number of Calls to at least 3.

E. Always enable SRTP when configuring an agent phone.

Correct Answer: AC

Follow these guidelines when configuring agent phones for Unified CCX agents:

Choose Device > Phone in Unified Communications Manager Administration. The Find and List Phones window is displayed.

Enter search criteria to locate a specific phone and click Find. A list of phones that match the search criteria is displayed. Click the device name of the phone to which you want to add a directory number. The Phone Configuration window is

displayed.

In the Unified Communications Manager Administration Phone Configuration web page, select the required Association Information (on the left) to get to the Directory Number Configuration web page. On this page, make the following

changes:

- In the Multiple Call/Call Waiting Settings section, set the Maximum Number of Calls to 2 (default is 4) for Cisco Unified IP Phones 7900 Series and 3 for Cisco Unified IP Phones 8961, 9951, and 9971.

-In the Multiple Call/Call Waiting Settings section, set the Busy Trigger value to 1 (default is 2).

-

 In the Call Forward and Call Pickup Settings section, verify that you do not forward any Unified Communications Manager device to the Unified CCX extension of an agent.

-

 In the Call Forward and Call Pickup Settings section, verify that you do not configure the Unified CCX extension of an agent to forward to a Unified CCX route point. Always disable (turn off) Secure Real-Time Transport Protocol (SRTP)

when configuring a Cisco Unified Communications product. You can disable SRTP for a specified device or for the entire Unified Communications Manager:

-

 For a specified device--Choose Device > Phone. In the Find and List Phone page, select the required phone device. In the Phone Configuration page for the selected phone, scroll down to the Protocol Specific Information section. To turn off

SRTP on the phone device, select any one of the Non Secure SCCP Profile auth by choices from the drop-down list in SCCP Phone Security Profile or SCCP Device Security Profile field.

-

 For the entire Unified Communications Manager cluster -- Choose System > Enterprise Parameters. In the Enterprise Parameters Configuration page, scroll down to the Securities Parameters section, to verify that the corresponding value

for the Cluster Security Mode field is 0. This parameter indicates the security mode of the cluster. A value of 0 indicates that phones will register in nonsecure mode (no security). The Unified CCX extension for the agent must be listed within

the top 4 extensions on the device profile. Listing the extension from position 5 on will cause Unified CCX to fail to monitor the device, so the agent will not be able to log in.

Do not forward any Unified Communications Manager device to the Unified CCX extension of an agent.

Do not configure the Unified CCX extension of an agent to forward to a Unified CCX route point.

Do not use characters other than the numerals 0 to 9 in the Unified CCX extension of an agent.

Do not configure two lines on an agent phone with the same extension when both lines exist in different partitions.

Do not assign a Unified CCX extension to multiple devices.

Do not configure the same Unified CCX extension in more than one device or device profile. (Configuring a Unified CCX extension in one device or device profile is supported.)

To use Cisco Unified IP Phones 9900 Series, 8900 Series, and 6900 Series as agent devices, the RmCm application user in Unified Communications Manager needs to have "Allow device with connected transfer/conference" option assigned

to itself.

QUESTION 4

```
VoIP-Gateway#sh   tcp   brief
TCB         Local Address         Foreign Address      (state)
21322690    10.10.1.254.5060      10.1.1.2.35905       ESTAB
3B6AF4D8    10.10.1.254.49093     10.1.2.1.2000        ESTAB
403525C8    10.10.1.254.32909     10.1.1.2.5060        ESTAB
21044324    10.10.10.254.47146    10.1.2.1.1720        ESTAB
21328A04    10.10.10.254.59711    10.1.2.1.46741       ESTAB
```

Refer to the exhibit. Which statement is correct about active SCCP calls on the output captured from a Cisco IOS VoIP gateway?

A. There are two active SCCP calls, one originating from and the other terminating on this gateway

B. SCCP calls are not possible on this gateway because the protocol is not running

C. There is one active SCCP call originating from this gateway

D. This output alone is insufficient to determine the number of active SCCP calls

E. There is one active SCCP call terminating on this gateway

Correct Answer: C

QUESTION 5

Refer to the exhibit.

```
!
application
   service app-b-acd-aa
   param voice-mail 2220
   paramspace english index 1
   param max-time-call-retry 40
   param service-name app-b-acd
   param number-of-hunt-grps 1
   param drop-through-option 1
   paramspace english language en
   param handoff-string app-b-acd-aa
   param dial-by-extension-option 3
   param max-time-vm-retry 1
   param aa-pilot 5272000
   paramspace english location flash:
   param queue-overflow-extension 2003
   param second-greeting-time 10
   param drop-through-prompt _bacd_welcome.au
   param call-retry-timer 20
   !
   service app-b-acd
   param queue-len 2
   param aa-hunt1 2100
   param queue-manager-debugs 1
   param number-of-hunt-grps 1
   !
!
ephone-hunt 1 longest-idle
 pilot 2100
 list 2001, 2002
 timeout 10, 10
 final 2120
 statistics collect
!
```

Assume the B-ACD configuration on a Cisco Unified Communications Manager Express router is operational. How much time does a member of the hunt group have to answer a queue call that is ringing on their extension?

A. 5 seconds

B. 10 seconds

C. 20 seconds

D. 30 seconds

E. 40 seconds

Correct Answer: B

As you can see the timeout 10 sec in ephone-hunt 1 means hunt group membes have to answer the queued call within 10 sec.

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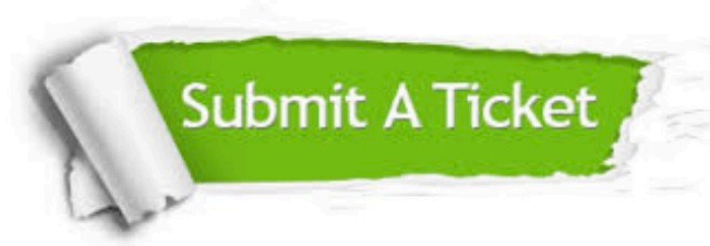To Read the Whole Q&As, please purchase the Complete Version from Our website.

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