

3313^{Q&As}

Avaya Aura Contact Center Maintenance and Troubleshooting Exam

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QUESTION 1

Which SIP component supports both H.323 and SIP protocol architecture, and which common media streaming protocol is supported?

- A. SIP Gateway Manager with transport Layer Security (TLS)
- B. Network Routing Service with TCP and UDP
- C. Back to Back User Agent (B2BUA) with TLS
- D. SIP Gateway with Real-Time Protocol (RTP)
- E. SIP Redirect Server with RTP

Correct Answer: D

QUESTION 2

You can check the size of databases in the CCMM Data management tool. When the current size of the OFFLINE database grows to 75% of the maximum size, CCMM logs this event to log file.

At what percent does CCMM stop automatically synchronizing contacts from the MULTIMEDIA database, thereby preventing you from running manual or scheduled cleanups?

- A. 80%
- B. 85%
- C. 90%
- D. 95%

Correct Answer: C

QUESTION 3

On the Contact Center Manager Server (CCMS), by default, where are current SIP messages logged?

- A. F:\Avaya\ContactCenter\Log\CCMS\SGM\SipMessages0.log
- B. D:\Avaya\Log\CCMS\SGM\SipMessages0.log
- C. C:\Avaya\Log\CCMS\SipMessages0.log
- D. D:\Avaya\Log\CCMS\CCMS_SGM_SipMessages0.log

Correct Answer: D

QUESTION 4

The Avaya Grep SipSequence.html report is generated from a call's SIP Message, and graphically displays the call flow through endpoints and route points.

Which three column headers are key headers in the SipSequence.html ladder diagram? (Choose three.)

- A. CSTA/TR87 Call ID
- B. AACC CDN
- C. Avaya Aura Media server (AAMS) addresses
- D. Customer telephone number

Correct Answer: AC

QUESTION 5

While investigating an issue with Contact Center Manager Server (CCMS), you discover that the Task Flow Executor (TFE) frequently restarts. In an effort to discover the cause of the restarts, you decide to review the TFE log file.

Which file contains the most recent TFE logs?

- A. D:\Avaya\logs\CCMS\CCMS_TFE_1
- B. D:\Avaya\Logs\CCMS_TFE_5
- C. D:\Avaya\Logs\CCMS\TFE_1
- D. D:\Avaya\Logs\CCMS\CCMS_TFE_5

Correct Answer: B

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