

3101^{Q&As}

Avaya Aura® Communication Manager and CM Messaging -
Embedded Maintenance and Troubleshooting Exam

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QUESTION 1

Communication Manager Messaging users are reporting that their message lights do not come on when broadcast messages are delivered to their mailboxes. How can this be resolved?

- A. Set up the broadcast mailbox to automatically turn on message notification.
- B. Change the subscriber broadcast permissions to "Both".
- C. Change the system administration screen so that the broadcast message is delivered during the "System Prime Time".
- D. Have the user turn on message notification when they create the broadcast message.

Correct Answer: C

QUESTION 2

A user is a new employee of ABC Co. and their manager supplies them with 9600 desktop IP telephone and login information and tells the user to plug the cord into the jack near their desk. The user plugs in the telephone, lifts the handset, but there is no dial tone and call cannot be made.

What should the user do? (Choose two)

- A. Unplug the telephone and plug it back again.
- B. returns the telephone because it is defective
- C. Wait for the prompt for the extension number and password
- D. Plug the telephone into another jack.

Correct Answer: AC

QUESTION 3

You need to perform an encrypted backup of all the data types from Monday through Friday. You want to ensure that a recurring backup is done using FTP and it begins at 9:30 AM.

From the Administration/ Server (Maintenance) menu, which option should you choose?

- A. Backup Now > Select Full Backup radio button > ftp Method > Select Encryption > Start Backup
- B. Backup Now > Select specify data sets and checkbox Messaging > ftp Method > Days of week = Monday through Friday > Start Time = 9:30 > Add New Schedule
- C. Schedule Backup > Add > Select Specify Data sets and checkbox Messaging > ftp Method > Select Encryption > Days of Week = Monday through Friday > start time = 9:30 > Add new schedule

D. Schedule Backup > Add > Select Specify Data Sets > ftp method > Days of Week = Monday through Friday > Start Time = 9:30 > Add new schedule

Correct Answer: C

Reference 276 Maintenance Procedures for Communication Manager, Media Gateways and Servers

QUESTION 4

Which command can you use to troubleshoot port network routing/tracing problems to devices greater than six hops away?

- A. tracert
- B. trace-rout
- C. List trace
- D. /user/sbin/tracepath6

Correct Answer: B

QUESTION 5

A customer is reporting an out of range temperature alarm. Where would a technician go to validate and troubleshoot the alarm?

- A. System Access Terminal (SAT): display alarms
- B. System Management Interface (SMI) Current Alarms/Server Alarms
- C. System Management Interface (SMI) Current Alarms/ CommunicaMgr Alarms
- D. System Access Terminal (SAT): displays events

Correct Answer: B

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