

## 3100<sup>Q&As</sup>

Avaya Aura Contact Recording and Avaya Aura Quality Monitoring  
Implementation Exam

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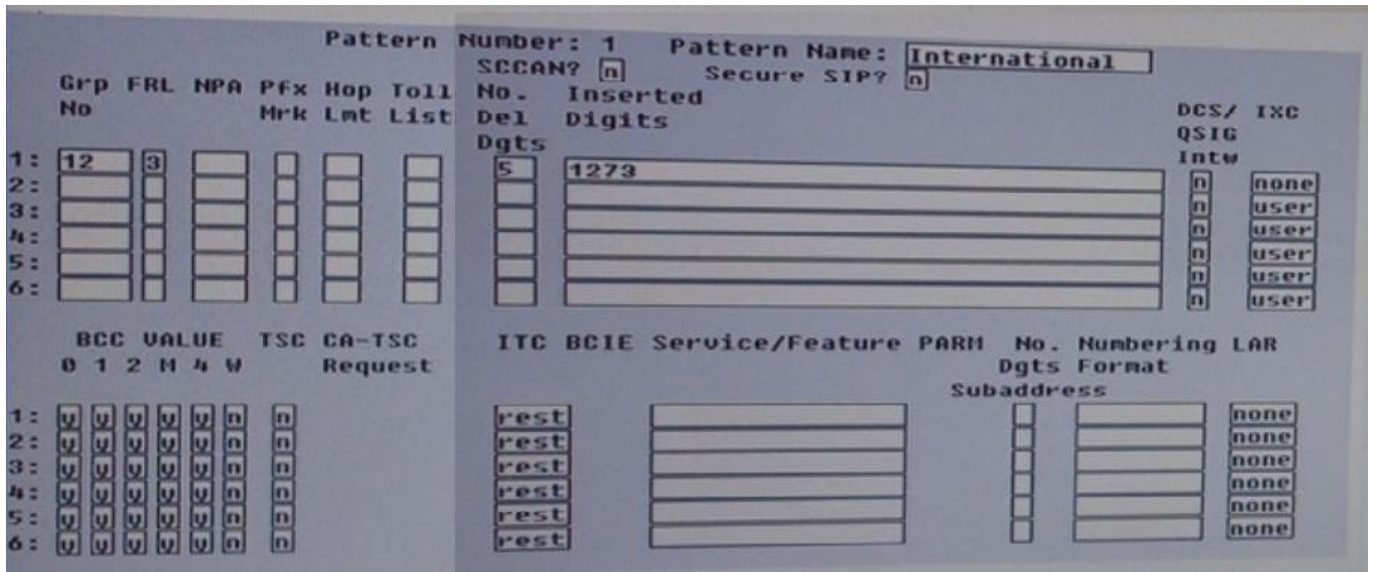
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QUESTION 1



Consider the settings shown in exhibit displayed by using the display route ?pattern command. You must deny calls from users in COR 10 to use route pattern 1. What should the fault restriction level (FRL) for COR 10 be?

- A. 2
- B. 3
- C. 4
- D. 5
- E. 6

Correct Answer: A

QUESTION 2

Communication Manager and system Platform each have their own backup function and each back up different data. For system Platform based systems, both backups need to be done routinely.

What is a difference between the backup function for System Platform and Communication Manager?

- A. Only the Communication Manager backup can encrypt the file.
- B. Only the Communication Manager backup can be scheduled.
- C. Only the System Platform backup can use secure copy Protocols (SCP).
- D. Only the System Platform backup can use secure file transfer protocol (SFTP).

Correct Answer: A

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### QUESTION 3

There are two GUI-based access tools available: Avaya site administration (ASA) and system management interface (SMI). Which statement correctly differentiates between ASA and SMI?

- A. Both SMI and ASA can perform the same administration tasks but ASA is being replaced by SMI.
- B. Both SMI and ASA can perform the same administration tasks but SMI is for technicians and ASA is for customers.
- C. SMI provides access to less frequent administration, installation and upgrade functions, while ASA provides access to day-to-day administration functions.
- D. Old hardware and software (Pre 75.x) is administered using SMI, while current hardware and software (5.x and later) is administered using ASA.

Correct Answer: C

### QUESTION 4



With reference to the list trace station 1101 printout shown in the exhibit, what statement describes what happened during the time period of the trace?

- A. Station 1101 called station, hung-up and finally called station 100.
- B. Station 1101 called station 1000, the unanswered call went to the voicemail, and finally station 1101 called 1001.
- C. Station 1101 called station 1000, and the station answered, then station 1000 transferred to call to station 1001.
- D. Station 1101 called station 1000, unanswered; the call covered the station 1001.

Correct Answer: C

## QUESTION 5

All release 0x and later Avaya Aura?Communication Manager (CM) deployments support secure link access: SAL for remote access to the server and alarm notification from the server to the support engineer?

Which hardware or software is required at the customer site for SAL support of the CM server?

- A. SAL software is required and uses a separate SAL server.
- B. SAL software is required and uses a secure external modem.
- C. SAL software is part of System Platform and requires no additional hardware.
- D. SAL software is part of System Platform and uses a remote maintenance board (RMB) that must be installed in the server.

Correct Answer: C

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