# 3100<sup>Q&As</sup>

Avaya Aura Contact Recording and Avaya Aura Quality Monitoring Implementation Exam

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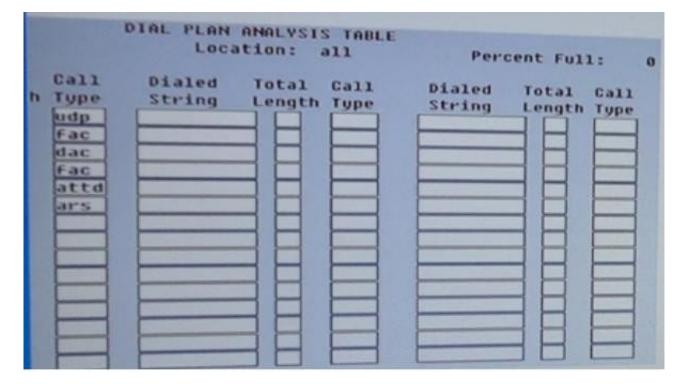
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### **QUESTION 1**



With reference to the Dial Plan Analysis Tables, how many codes are available in the system for activation / deactivation of features?

A. 2

B. 3

C. 11

D. 21

Correct Answer: B

### **QUESTION 2**

On the add trunk-group x form, what must match the DAC in the Dial Plan Analysis form?

A. FNPA

B. TAC

C. COS

D. Ext

Correct Answer: D

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#### **QUESTION 3**

When creatingon administrator account, what is the setting In the user profile that allows full access for all commands?

A. r-		
B. rm		
C. wm		
D. rx		
Correct Answer: A		

### **QUESTION 4**

You must add 500 new stations with a four digit length, starting with station 4500.

What information must you populate in the dial plan analysis form?

- A. Dialed String = 4; Total Length =4; Call type = sta
- B. Dialed String = 45; Total Length =4; Call type = ext
- C. Dialed String = 4; Total Length =4; Call type = ext
- D. Dialed String = 45; Total Length =4; Call type = sta

Correct Answer: C

### **QUESTION 5**

What does the Class of Service (COS) setting control?

- A. The applications that a user can access and use
- B. The capabilities or limits of calling privileges
- C. The level of service that the user will receive
- D. The pre-defined features that a user can access and use
- Correct Answer: A

Reference:http://www.globalknowledge.net/mea-sharedcontent/documents/645372/645385/WP\_AV\_Avaya\_Aura\_CM\_COS.pdf(p. 4)

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