3100.1 ^{Q&As}

Avaya Aura Communication Manager Administration Exam

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QUESTION 1

Scenario

A user reports that when attempting to dial an external call to local number the system does nothing ?just silence.

You interview the user as follows.

You: What happens if you longer after you dial your number? User: once I waited for about half a minute, then I heard these tones that supported the something was wrong.

You: Did the sound stay on the same pitch or did it change pitches back and forth? User: Back and forth one pitch higher than the other.

You: OK, that helps. What did you dial to get an outside line? User: Nine (9)

You: Thank you, I appreciate the information, I will get back with you shortly.

With reference to the scenario described in the exhibit, which statement most accurately describes the situation?

A. The user should have been able to complete the call as dialed

B. The system must be re-administered to correct the situation

C. After dialing "9" the user should have dialed more digits, then the external call would have completed

D. The user did not dial the correct access code to make an external call

Correct Answer: B

QUESTION 2

Which Communication Manager command creates the most helpful report to diagnose problems with users who, when

attempting to place outgoing calls, get reorder tone?

A. List trace station

B. List measurement occupancy

C. List performance hunt-group

D. List measurements call-rate

Correct Answer: A

QUESTION 3

Which command must be used to define the system internal number scheme of the extensions?

A. Change diaplan parameters

B. Change node-name IP

C. Change dialplan analysis

D. Change uniform-dialplan

Correct Answer: C

QUESTION 4

The monitor and display capacity commands can be sued to get a real-time status of the system using Avaya Site Administration (ASA). Which command and tool should you use to view the current load for a specific trunk group?

A. monitor load command using terminal emulation

B. monitor traffic command using terminal emulation

C. monitor traffic command using GEDI

D. display capacity using GEDI or terminal emulation

Correct Answer: B

QUESTION 5

With reference to the Dial Plan Analysis Tables, how many codes are available in the system for activation / deactivation of features?

A. 2

B. 3

C. 11

D. 21

Correct Answer: A

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