

3100.1^{Q&As}

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QUESTION 1

Scenario

A user reports that when attempting to dial an external call to local number the system does nothing ?just silence.

You interview the user as follows.

You: What happens if you longer after you dial your number? User: once I waited for about half a minute, then I heard these tones that supported the something was wrong.

You: Did the sound stay on the same pitch or did it change pitches back and forth? User: Back and forth one pitch higher than the other.

You: OK, that helps. What did you dial to get an outside line? User: Nine (9)

You: Thank you, I appreciate the information, I will get back with you shortly.

DIAL PLAN ANALYSIS TABLE			Percent Fail: 0		
Location: all					
Dialed String	Total Length	Call Type	Dialed String	Total Length	Call Type
0	1	attd	87	5	ext
1	3	fac	88	5	ext
2	5	ext	89	5	ext
3	5	ext	9	5	ext
4	5	ext	*	2	fac
5	5	ext	#	2	fac
6	5	ext			
7	5	ext			
80	2	dac			
81	2	dac			
82	2	dac			
83	2	dac			
84	2	dac			
85	2	dac			
86	2	dac			

With reference to the scenario shown in the exhibit, which action should you take?

- A. Re-administer the Dial Plan to requiring 10 digits for making local external calls
- B. Determine the correct Feature Access Code to make an external call and inform the user
- C. Re-administer the feature access code for the user's situation to dial `9` to make an external call.
- D. Do nothing to the Dial Plan but delete the "*" Feature Access Code

Correct Answer: A

QUESTION 2

Consider the signaling Group Information shown in the exhibit.

```

SIGNALING GROUP

Group Number: 50                Group Type: h.323
  SBS? n                        Remote Office? n      Ha:
  Q-SIP? n                      Trunk                 H:
  IP Video? n                   X-Mob:               Ne:
  Trunk Group for Channel Selection: 50  T303
  TSC Supplementary Service Protocol: b
  Location for Routing Incoming Calls:
  H.245 DTMF Signal Tone Duration(msec):
  Near-end Node Name: procr      Far-end No:
  Near-end Listen Port: 1720     Far-end List:
                                   Far-end Network
                                   Calls Share IP
                                   Bypass If
                                   H
                                   Direct IP:
  LRQ Required? n
  RRQ Required? n
  Media Encryption? n
  DTMF over IP: out-of-band
  Link Loss Delay Timer(sec): 90
  Enable Layer 3 Test? n        Interw
  H.323 Station Outgoing Direct Media? n  DCP/Analog Bear
    
```

Which SAT command can you use to get the IP address of the Far-end Node of the Signaling group 50?

- A. Display board CLAN10
- B. List node-name all
- C. List ip-address nodes
- D. List ip-interface nodes

Correct Answer: D

QUESTION 3

Communication Manager and system Platform each have their own backup function and each back up different data. For system Platform based systems, both backups need to be done routinely. What is a difference between the backup function for System Platform and Communication Manager?

- A. Only the Communication Manager backup can encrypt the file.
- B. Only the Communication Manager backup can be scheduled.
- C. Only the System Platform backup can use secure copy Protocols (SCP).
- D. Only the System Platform backup can use secure file transfer protocol (SFTP).

Correct Answer: A

QUESTION 4

Which statement most accurately describes the major difference between Automatic Alternative Rom (AAR) and Automatic Route Selection (ARS) in a typical installation?

- A. AAR routes calls over a public network; ARS routes calls over a private network.
- B. AAR routes calls over a private network; ARS routes calls over a public network.
- C. AAR chooses routes automatically; ARS chooses routes according to pre programmed, best-choice parameters.
- D. AAR chooses routes automatically; ARS chooses routes according to a manually administered route plan.

Correct Answer: B

QUESTION 5

Which statement most accurately describes the function of automatic call back feature?

- A. It allows internal users who placed a call to a busy or unanswered external telephone to be called back when the called telephone becomes available.
- B. It allows internal users who placed a call to a busy or unanswered internal telephone to be called back when the called telephone becomes available.
- C. It allows internal users who are called when they are busy to activate a feature to automatically call back that second caller, once the first call is finished.
- D. It allows internal users who are called when they are busy to place the second call on hold until the first call is finished.

Correct Answer: B

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