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Avaya IP Office™ Platform Configuration and Maintenance Exam

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QUESTION 1

Which IP Office feature is required to initiate screen pops, where the caller ID triggers a computer to open a record related to that number?

A. UMS

B. TAPILink Lite

C. Outlook Plugin

D. IMAP

Correct Answer: B

QUESTION 2

What does "IMAP support" mean in the IP Office UMS service?

A. A user can see/listen to voicemail messages via Web browser.

B. A user can receive voicemail messages only using MS Outlook.

C. All messages are forwarded to a user e-mail account and deleted on their telephone.

D. A user can receive voicemail messages to their Outlook, Outlook Express and/or Lotus Notes programs running on their PC.

E. A new message is sent to a user e-mail account. The user can listen to it by dialing their telephone number.

Correct Answer: B

QUESTION 3

Which configuration areas are required to be configured by Hot Desking users, Agents, and all VoIP device users?

A. Telephony-Supervisor Settings

B. Services

C. Mobility

D. User Rights

E. Extension

Correct Answer: D

QUESTION 4

A law enforcement organization wants full-time automated authenticated recordings of speech from people calling an anonymous tip line. They include the "Tip Line" as a selection in their auto attendant.

When setting up Avaya Contact Recorder to do this, which two steps are needed? (Choose two.)

A. Create a user for the Tip Line calls.

B. Configure a Tip Line folder in the Voicemail Pro drive.

C. Select the time profile for Recording.

D. Create a short code to start and stop recording.

E. Set the recording destination to VRLA.

Correct Answer: AE

QUESTION 5

Which three statements about IP Office Server Edition (non-Select) are true? (Choose three.)

A. IP Office Server Edition is a software-based solution.

B. IP Office Server Edition requires a primary and secondary server.

C. IP Office Server Edition can be upgraded to the Select version.

D. IP Office Server Edition Non-Select can be expanded to support 2000 users.

E. IP Office Server Edition must have at least one expansion system to support SIP trunks.

Correct Answer: BCD

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