3002Q&As

Avaya IP Office™ Platform Configuration and Maintenance Exam

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QUESTION 1

A company with 500 users has a single IP Office Server Edition providing telephony, presence and Instant Messaging, UMS, Conferencing, and Mobility support. They are buying a remote company with 400 users. They want to support all the IP Office features for everyone. To maintain Avaya support, what must be added to their server Edition?

A. Application Server

B. Advanced Edition

C. IP Office 500V2

D. VCM licenses

Correct Answer: D

QUESTION 2

You have just plugged in a new IP500v2, and you look at its Dashboard display to see the new device. No telephones are plugged into the unit.

Why are two ports in one of the modules green?

A. IAH1 and LAN2 are transmitting and receiving.

B. The device has power and passed self-test.

C. The operating system is up, and someone is administering the system.

D. There is a Combo Card in the chassis.

Correct Answer: A

QUESTION 3

A customer has UMS enabled on their VoiceMail Pro server. They want to use Microsoft Outlook to retrieve voicemail messages, and are not using Microsoft Exchange as the message store. Which protocol must be configured in Microsoft Outlook to access their messages?

A. POP3

B. MAP

C. HTTP

D. MAPI

Correct Answer: D

QUESTION 4

Before attempting to connect an IP Office to a one-X® Portal server, what must be checked?

A. User Rights

B. Hunt Group Settings

C. Security Settings

D. Time Profiles

Correct Answer: A

QUESTION 5

In which folder on the system SD card would you place the firmware files (.bin) for an IP telephone?

A. /temp

B. /Ivmail

C. /dynamic

D. /primary

E. /backup

Correct Answer: D

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