

300-810^{Q&As}

Implementing Cisco Collaboration Applications (CLICA)

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QUESTION 1

To redirect calls from the phone extension for user A to the voicemail greeting, which call routing rule should be used in Cisco Unity Connection?

- A. Attempt Forward forwarded routing rule
- B. Opening Greeting direct routing rule
- C. Attempt Sign-In direct routing rule
- D. Opening Greeting forwarded routing rule

Correct Answer: A

Reference: <https://community.cisco.com/t5/collaboration-voice-and-video/unity-connection-call-routing-logic/tap/3162560>

QUESTION 2

Which Cisco Unified Connections Manager service is required for users to control their desk phones using Cisco Jabber?

- A. Cisco CTIManager
- B. Cisco CTL Provider
- C. Cisco Presence Engine
- D. Cisco Serviceability Reporter

Correct Answer: A

Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/11_5/CJAB_BK_D00D8CBD_00_deployment-installation-guide-cisco-jabber115/CJAB_BK_D00D8CBD_00_deployment-installation-guide-ciscojabber115_chapter_0111.html

QUESTION 3

A jabber user reports that they receive pop-up windows warning about untrusted certificates when they attempt to log in to jabber without receiving the certificate warnings. Which two actions resolve this issue? (Choose two.)

- A. Add the certificates to the client machine's local certificate store or keychain
- B. Reinstall the Jabber client using the /quiet option
- C. Configure Jabber with the INVALID_CERTIFICATE_BEHAVIOR option set to "RejectAndNotify."
- D. Replace self-signed certificates with certificates signed by a CA
- E. Move the user to a different Presence Redundancy Group

Correct Answer: AD

QUESTION 4

Refer to the exhibit



A collaboration engineer is configuring Jabber for Windows in softphone mode inside the corporate firewall. The engineer initially tests the client by manually setting the account type and the login server domain name. Everything works as expected. Next, the engineer resets Jabber and attempts to log in using automatic settings and receives an error. Which two items must be modified to resolve the issue? (Choose two.)

- A. DNS A record for _cisco-uds
- B. DNS SRV record for _collab-edge
- C. username portion of the login email
- D. domain portion of the login email
- E. DNS SRV record for _cisco-uds

Correct Answer: AE

QUESTION 5

Fraudulent calls are being made from Cisco Unity Connection. Which action prevents the calls from reaching the PSTN using SCCP integration?

- A. Change the configuration of the routing rule.
- B. Change the CSS of the voicemail port.
- C. Change the Rerouting CSS on the trunk to Cisco Unity Connection.
- D. Remove values from restriction table.

Correct Answer: B

Reference: <https://www.cisco.com/c/en/us/support/docs/unified-communications/unity-connection/119337-technote-cuc-00.html>

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