

## 300-810<sup>Q&As</sup>

Implementing Cisco Collaboration Applications (CLICA)

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**QUESTION 1**

Which Cisco Unified Connections Manager service is required for users to control their desk phones using Cisco Jabber?

- A. Cisco CTIManager
- B. Cisco CTL Provider
- C. Cisco Presence Engine
- D. Cisco Serviceability Reporter

Correct Answer: A

Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/jabber/11\\_5/CJAB\\_BK\\_D00D8CBD\\_00\\_deployment-installation-guide-cisco-jabber115/CJAB\\_BK\\_D00D8CBD\\_00\\_deployment-installation-guide-ciscojabber115\\_chapter\\_0111.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/11_5/CJAB_BK_D00D8CBD_00_deployment-installation-guide-cisco-jabber115/CJAB_BK_D00D8CBD_00_deployment-installation-guide-ciscojabber115_chapter_0111.html)

**QUESTION 2**

Refer to the exhibit.

<input type="checkbox"/>	Order	Blocked	
<input type="checkbox"/>	0	<input type="checkbox"/>	+*
<input type="checkbox"/>	1	<input checked="" type="checkbox"/>	9+
<input type="checkbox"/>	2	<input checked="" type="checkbox"/>	91??????*
<input type="checkbox"/>	3	<input checked="" type="checkbox"/>	900
<input type="checkbox"/>	4	<input type="checkbox"/>	=

An engineer discovers that many international calls were made from Cisco Unity Connection. The engineer examines the default transfer Restriction Patterns. Which action prevents a voicemail user from transferring calls to international destinations?

- A. Click Add New, enter the 9011\* pattern in a new field, and click Save
- B. For the +\* pattern, select Blocked and click Save
- C. Click Add New and enter the 9011\* pattern in a new field. Select Blocked and click Save
- D. Modify the 9+ pattern by using the 9011\* pattern and click Save

Correct Answer: C

## QUESTION 3

An engineer is configuring a remote Cisco IM and Presence Service and needs to ensure that users can communicate across clusters in the same domain and receive presence status. Which protocol should be used to accomplish this task?

- A. XMPP
- B. DNS
- C. LDAP
- D. AXL/SOAP

Correct Answer: A

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## QUESTION 4

An administrator is setting up the Cisco Unified IM and Presence on-premises high availability feature and wants the Server Recovery Manager to initiate failover after 90 seconds. However, failover is happening after 60 seconds How is this issue corrected?

- A. Change peer Heartbeat Timeout to 90 seconds.
- B. Change Keep Alive (Heartbeat) Interval to 90 seconds
- C. Change critical service delay to 90 seconds.
- D. Change keep Alive (Heartbeat) Timeout to 90 seconds.

Correct Answer: D

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## QUESTION 5

An engineer must verify that the DNS SRV entries that are configured have the correct Information. How Is this configuration completed via a Windows machine?

- A. Go to Windows Explorer and type nslookup. Set the type=internet, and then enter the SRV record.
- B. Go to the command prompt and type dnslookup. Set the type=sip. and then enter the SRV record.
- C. Go to Internet Explorer and type nslookup. Set the type=svr, and then enter the SRV record.
- D. Go to the command prompt and type nslookup. Set the type=svr, and then enter the SRV record.

Correct Answer: D

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