

## 300-810<sup>Q&As</sup>

Implementing Cisco Collaboration Applications (CLICA)

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## QUESTION 1

Cisco Unity connection ports on cisco UCM are not registering. An engineer receives a packet capture of the link between the two servers to troubleshoot. In which port will this problem be resolved?

- A. TCP 1720
- B. TCP 2000
- C. TCP 5060
- D. TCP 2427

Correct Answer: B

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## QUESTION 2

An end user opened a ticket, stating that before logging in to Jabber for Windows, a warning is displayed that a server certificate has expired. Which two certificates must be verified on the Cisco Unified Communications Manager and IMandP deployment? (Choose two.)

- A. capf on Cisco Unified CM
- B. cup-xmpp on IMandP
- C. callmanager on Cisco Unified CM
- D. tomcat on Cisco Unified CM
- E. cup on IMandP

Correct Answer: BD

Explanation: <https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-presence/116917-technote-certificate-00.html>

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## QUESTION 3

In Digital Network Cisco Unity Connection clusters, each site transmits and receives messages for the recipients based on which protocol?

- A. IMAP
- B. SMTP
- C. SIP
- D. SCCP

Correct Answer: B

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**QUESTION 4**

Refer to the exhibit.

```
Response:
HTTP/1.1 400 Bad Request
Strict-Transport-Security: max-age=31536000
X-Frame-Options: DENY
X-Content-Type-Options: nosniff
Set-Cookie: JSESSIONID=1233ADC137E591GE144792F38123AB09; Patch=/idb/; Secure; HttpOnly
TrackingID: FOS_d0ac0d7b-f4e4-4d83-ba27-d4252e310b88
Cache-Control: no-store
Date: Mon, 06 Jan 2018 10:30:00 GMT
Accept-Ranges: bytes
Server:
Vary: Accept-Charset, Accept-Encoding, Accept-Language, Accept
Access-Control-Allow-Credentials: true
Access-Control-Allow-Headers: Accept, Authorization, Content-Type, TrackingID
Access-Control-Allow-Methods: POST, PUT, PATCH, HEAD, GET, TRACE, CONNECT, OPTIONS, DELETE
Pragma: no-cache
Content-Type: application/json;charset=UTF-8
Connection: close
Content-Length: 176

{"error_description":"The refresh token provided is expired, revoked, malformed, or invalid.",
"error":"invalid_request","trackingID":"FOS_a12b123c-d123-e123-a127-b420be310188"}
```

Apple Push Notification integration is configured in a Cisco Unified IM and Presence deployment and has been working properly. Administrators now report the error "Push notification settings cannot be configured. 400 Bad Request." in the GUI, and HTTP logs are displaying the errors that are shown in the exhibit. Which action solves this issue?

- A. Fix the network connectivity to Apple iCloud.
- B. Reboot the IMandP cluster.
- C. Change the HTTP proxy settings to remove errors in request syntax.
- D. Update Refresh Token Manually.

Correct Answer: D

Reference:

[https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/push\\_notifications/cucm\\_b\\_p\\_ussh-notifications-deployment-guide.pdf](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/push_notifications/cucm_b_p_ussh-notifications-deployment-guide.pdf)

**QUESTION 5**

An organization has two Cisco IM and Presence clusters: one in the Americas and one in EMEAR. Both clusters connect via an intercluster peer. Each Cisco IM and Presence cluster has four nodes logically divided into two subclusters with high availability enabled with its local peers. When the Cisco IM and Presence publisher node in the Americas fails, to where are the users failed over?

- A. Cisco IM and Presence publisher in EMEAR. in the different logical group
- B. Cisco IM and Presence subscriber in the Americas, in the different logical group

C. Cisco IM and Presence subscriber in EMEAR. in the same logical group with IM and Presence publisher

D. Cisco IM and Presence subscriber in the Americas, in the same logical group with IM and Presence publisher

Correct Answer: D

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