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Troubleshooting Cisco Wireless Enterprise Networks

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QUESTION 1

You recently deployed an 802.11ac wireless network that contains Cisco Unified Wireless IP Phones 7925G. Users report that the phones intermittently lose connectivity. Which troubleshooting step is the first you must take if you are using the bottom-up troubleshooting methodology?

A. Review the Cisco WLC log files for authentication failures.

B. Use a packet sniffer to capture 802.22 frames.

C. Perform an RF site survey.

D. Compare the Cisco IOS version of the controller and the phones.

Correct Answer: C

QUESTION 2

Refer to the exhibit. Which option prevents the AP from completing the DTLS join process?

```
*Jan 15 22:29:04.847: AP has SHA2 MIC certificate - Using SHA2 MIC
certificate for DTLS.

*May 8 20:35:13.000: %CAPWAP-5-DTLSREQSEND: DTLS connection
request sent peer_ip: 192.168.10.6 peer_port: 5246
*May 8 20:35:13.207: %DTLS-5-ALERT: Received FATAL : Certificate
unknown alert from 192.168.10.6
*May 8 20:35:13.207: %DTLS-5 SEND_ALERT: Send FATAL : Close notify
Alert to 192.168.10.6:5246
```

A. The SSC is not authorized.

B. The root CA is missing on the WLC.

C. The WLC has the incorrect date.

D. An intermediary CA is missing on the WLC.

Correct Answer: A

QUESTION 3

Refer to the exhibit. You are debugging a WGB client. Which description of the client is true?

```
Aug 27 09:42:38.797 %DOT11-4-UPLINK_DOWN: Interface Dot11Radio0, parent
lost: Signal strength too low
Aug 27 09:42:38.797: CDD051F1-0 Uplink: Lost AP, Signal strength too low
```

You are debugging a WGB client. Which description of the client is true?

A. disconnected from the wired device

B. triggered to reauthenticate

C. disconnected from the authentication server

D. triggered to roam

Correct Answer: D

QUESTION 4

Which statement about the process of rogue containment performed on a rogue AP and rogue clients is true?

A. Trusted clients are configured to ignore the rogue AP so that only the rogue clients can connect.

B. An RF jammer is used to prevent the rogue AP from transmitting.

C. An authorized AP spoofs de-authentication packets that have the spoofed source address of the rogue AP.

D. A trusted AP is configured to mimic the rogue AP and to prevent clients from associating to the rogue AP.

Correct Answer: C

QUESTION 5

Scenario The big Engineering IT team has been in the lab to test some new features that the existing network does not support. The AP Groups, AP Failover, and Local Web Auth features are having problems. In this test environment, the controllers support the only Composite Structural Engineering and Aerodynamic Engineering groups. All SSIDs must omit the department name.

Refer to the exhibit. The diagram is the floor plan for the Big Engineering office and the distribution of the departments. These tables show how the controllers have been configured.

Note, not all menu items, text boxes, or radio buttons are active.
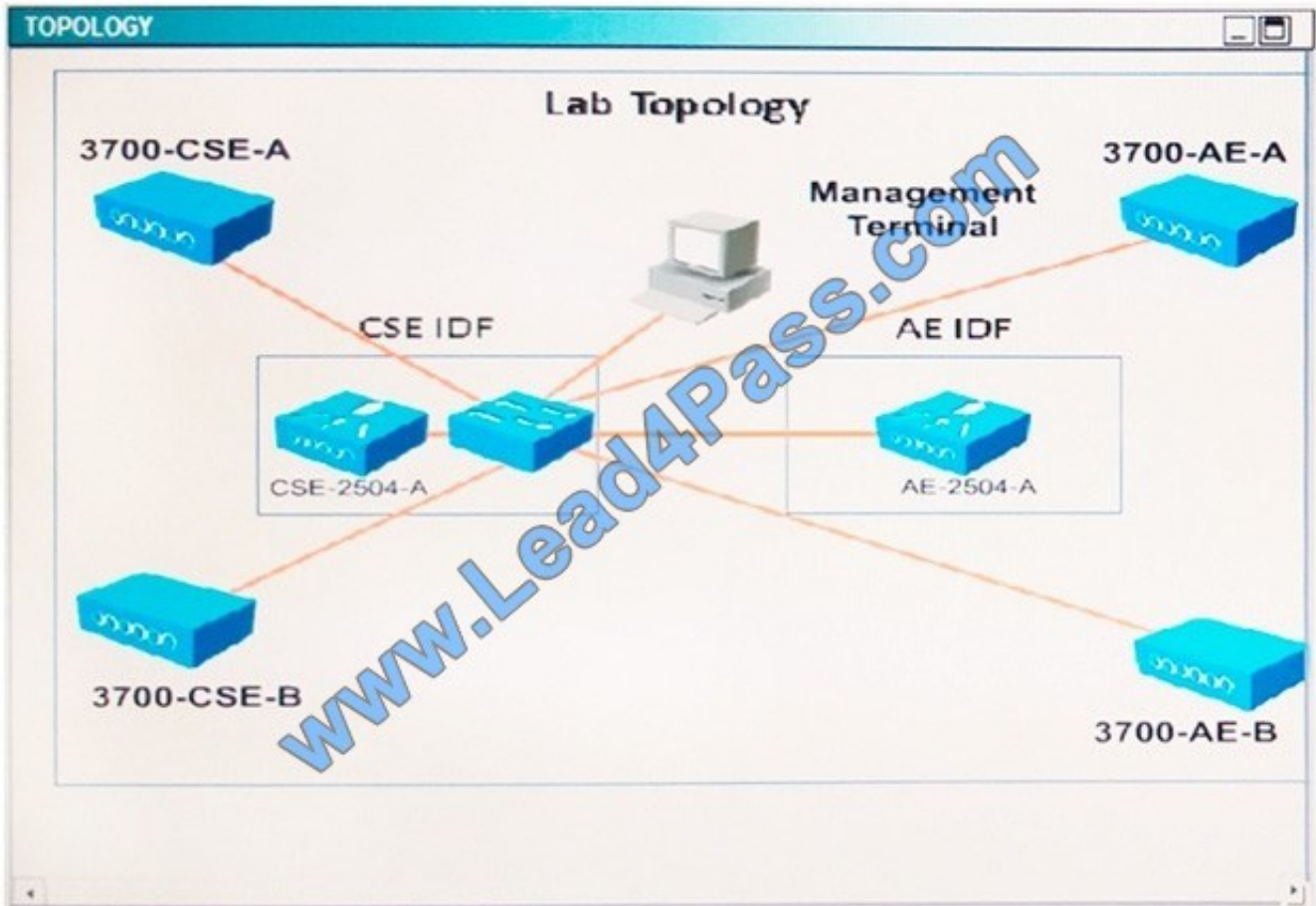
BE-GA Controller Management Interfaces

Name	IP address	Gateway	DHCP Interface
CSE-2504A	192.168.2.98/24	192.168.2.1	192.168.2.98
AE-2504A	192.168.3.98/24	192.168.3.1	192.168.3.98
HF-2504A	192.168.4.98/24	192.168.4.1	192.168.4.98

Composite and Structural Engineering (CSE) WLANs

Profile Name	SSID
CSE-Engineering	CSE-Engineering
CSE-Contractors	CSE-Contractors
CSE-Employees	CSE-Employees

AP Groups-CSE-WLANs

WLANs	APs
CSE-Engineering	3700-CSE-A
CSE-Contractors	3700-CSE-B
CSE-Employees	

AE-User Names and Passwords

User Name	Password
Joan Smith	aetest
Carol Black	aetest

You review the configuration of the test network controller. Which four changes must be made to resolve the problems? (Choose four.)

A. Change the High Availability Primary Controller Management Interfaces IP address for access point 3700-CSE-A.

B. Remove the current WLANs and replace them with WLANs that have the same SSID names as on the AE-2504A controller.

C. Add the Local Net User names and passwords.

D. Change the Layer2 security to none and Layer3 Security to Web Policy for the CSE-Contractors WLAN.

E. Remove the current WLAN from the CSE-WLAN AP Group and add all three of the WLANs configured in the CSE-2504A.

F. Add the CSE APs to the CSE-WLANs AP-Group.

G. Change the High Availability Secondary Controller management Interface IP address for access point 3700-CSE-B.

H. Change the High Availability Primary Controller Name for access point 3700-CSE-B.

Correct Answer: BCDF

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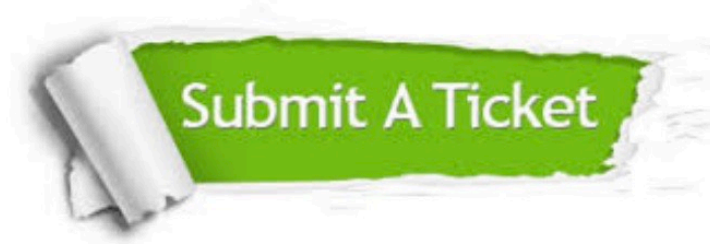
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