



# 300-370<sup>Q&As</sup>

Troubleshooting Cisco Wireless Enterprise Networks

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## QUESTION 1

Refer to the exhibit.

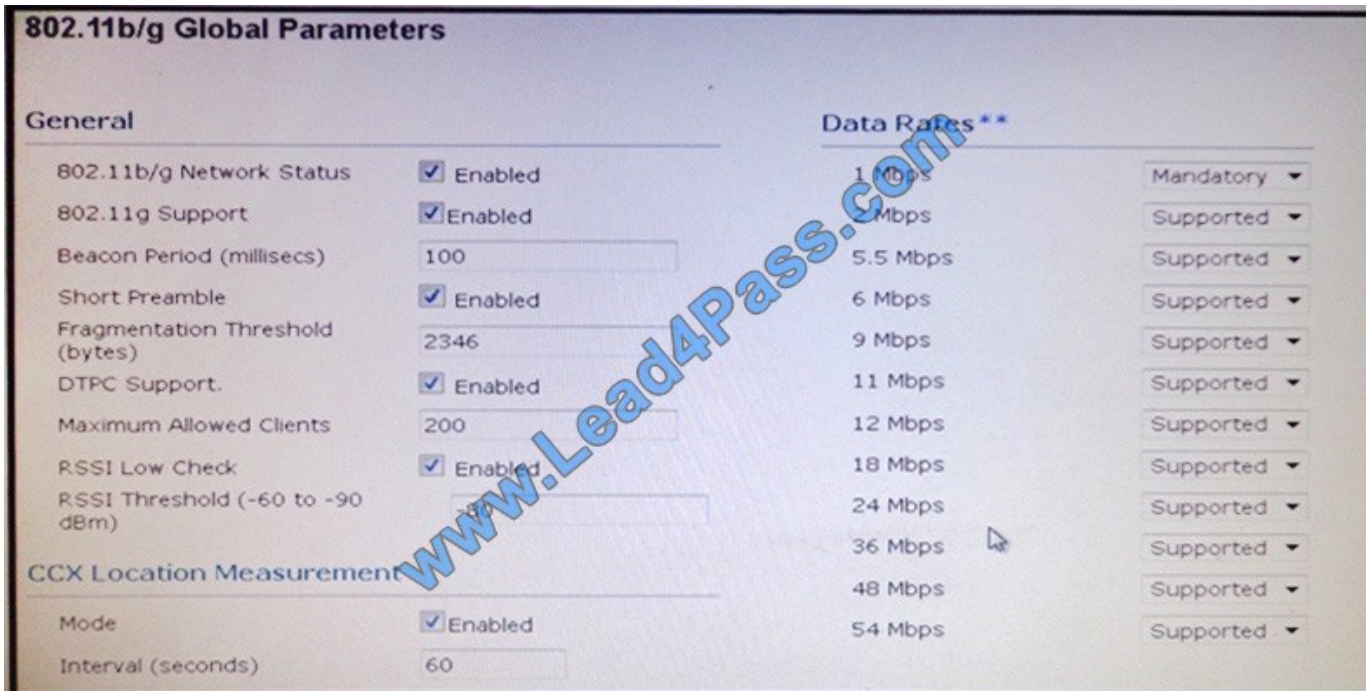
```
Dec 7 13:56:09.373: dot11_auth_dot1x_start: in the dot11_auth_dot1x_start
Dec 7 13:56:09.373: dot11_auth_dot1x_send_id_req_to_client:
    sending identity request for 0040.96a0.3758
Dec 7 13:56:09.374: dot11_auth_dot1x_send_id_req_to_client:
    Started timer client_timeout 30 seconds
Dec 7 13:56:39.358: dot11_auth_dot1x_run_fsm:
    Executing Action(CLIENT_WAIT,TIMEOUT) for 0040.96a0.3758
Dec 7 13:56:39.358: dot11_auth_dot1x_send_client_fail:
    Authentication failed for 0040.96a0.3758
Dec 7 13:56:39.358: %DOT11-7-AUTH_FAILED:
    Station 0040.96a0.3758 Authentication failed
```

A client reports being unable to log into the wireless network, which uses PEAPv2. Which two issues appear in the output? (Choose two.)

- A. The AP has the incorrect RADIUS server address.
- B. There is a problem with the client supplicant.
- C. The AP has lost IP connectivity to the authentication server.
- D. The authentication server is misconfigured on the controller.
- E. The EAP client timeout value should be increased.
- F. The authentication server is misconfigured in the WLAN.

Correct Answer: AC

## QUESTION 2



Refer to the exhibit.

A new wireless deployment with high AP density is experiencing high latency and connectivity issues on the 2.4 GHz band, despite an initial site survey done by a certified partner. Which option is the most impactful change a wireless consultant recommends?

- A. Increase the fragmentation threshold to allow larger packets over the air.
- B. Reduce the beacon period because it reduces the RF interference.
- C. Disable lower data rates such as 1 Mbps and 2 Mbps.
- D. Disable the short preamble.
- E. Disable 802.11g support to reduce interference.

Correct Answer: C

### QUESTION 3

Refer to the exhibit.



```
Packet Number: 104
Flags: 0x00000000
Status: 0x00000001
Packet Length: 281
Timestamp: 15:22:51.446693700 09/22/2014
Data Rate: 48 24.0 Mbps
Channel: 149 5745MHz 802.11a
Signal Level: 74%
Signal dBm: -21
Noise Level: 71%
Noise dBm: -92
[0-23] 802.11 MAC Header Version=0 Type=X00 Management Subtype=X1000 Beacon Duration=0 Microseconds Destination=0
802.11 Management Beacon
Beacon Timestamp: 2993897478 Microseconds [24-31]
Beacon Interval: 102 Time Units (104 Milliseconds) (448 Microseconds) [32-33]
Capability Info=X000100000000000001
SSID ID=0 SSID Len=3 SSID=ABC
Rates= ID=1 Rates: Len=4 Rate=24.0 Mbps Rate=36.0 Mbps Rate=48.0 Mbps Rate=54.0 Mbps
TIM ID=5 TIM: Len=7 DTIM Count=0 DTIM Period=1 Skipap Control=X00000000 Part Virt Bmap=0x02000000
Country ID=7 Country Len=18 Country Code=AU Environment=0x20 Any Starting Channel=36 Number of Channels=4 Max I
QBSS ID=11 QBSS: Len=5 Station Count=1 Channel Utilization=3 % Avail Admission Capacity=23437
HT Cap ID=45 HT Cap: Len=26
HT Info ID=61 HT Info: Len=22 Primary Channel=149
Extended Capabilities ID=127 Extended Capabilities Len=8
Cisco Proprietary ID=133 Cisco Proprietary Len=30 OUI=00-00-8F Raytheon Value=0x003F00FF035900 AP Name=TEST-AP
ID=150 Len=6 OUI=00-40-96 Cisco Systems Data=(3 bytes)
VHT Capabilities element ID=192 VHT Capabilities element Len=12
VHT Operation element ID=192 VHT Operation element Len=5
VHT Transmit Power Envelope ID=195 VHT Transmit Power Envelope Len=4 Local Maximum Transmit Power For 20 MHz=
WMM ID=221 WMM Len=24 OUI=00-50-F2 MICROSOFT CORP. OUI Type=2 OUI SubType=1 Parameter Element Version=1
Vendor Specific ID=221 Vendor Specific Len=6 OUI=00-40-96 Cisco Systems Data=(3 bytes)
Vendor Specific ID=221 Vendor Specific Len=5 OUI=00-40-96 Cisco Systems Version=3 CCX Version=5
Vendor Specific ID=221 Vendor Specific Len=5 OUI=00-40-96 Cisco Systems Data=(2 bytes)
Vendor Specific ID=221 Vendor Specific Len=8 OUI=00-40-96 Cisco Systems Data=(5 bytes)
```

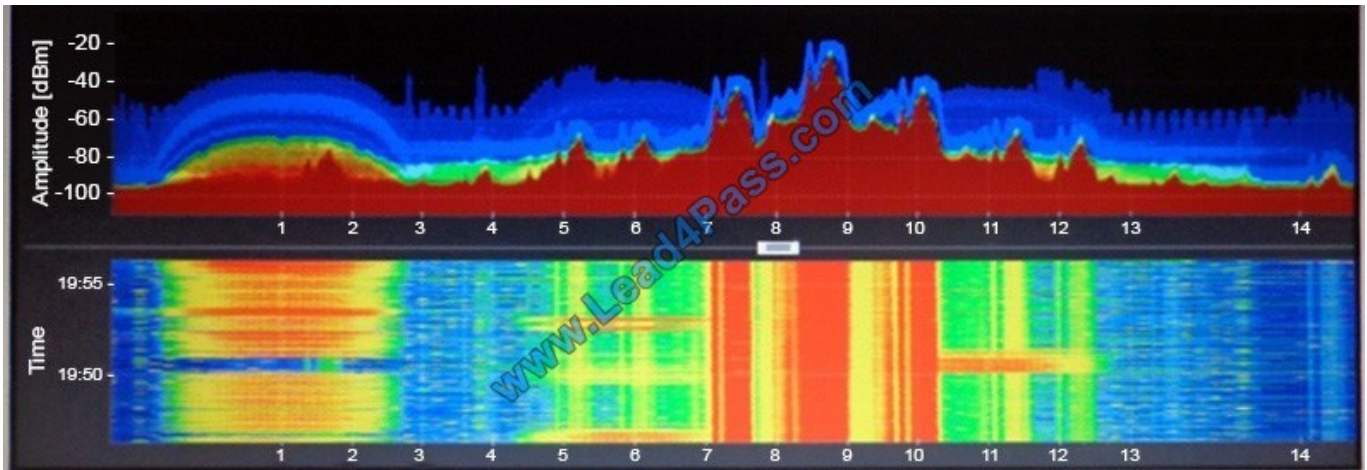
What is the highest mandatory rate in Mbps configured for the AP?

- A. 54
- B. 36
- C. 24
- D. 48

Correct Answer: C

#### QUESTION 4

Refer to the exhibit.



An engineer is troubleshooting non-802.11 interference and observes the shown output. Which interference signature is the most harmful to Wi-Fi?

- A. cordless phone
- B. microwave oven
- C. 2.4 GHz wideband jammer
- D. FHSS Bluetooth
- E. analog video camera

Correct Answer: A

#### QUESTION 5

While you investigate wireless connectivity issues, a user reports that only certain devices are affected. You use a wireless protocol analyzer to capture 802.11 frames. The capture reveals several issues, so you perform an RF survey.

Which troubleshooting approach are you using?

- A. bottom-up
- B. divide and conquer
- C. top-down
- D. shoot from the hip

Correct Answer: A

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