# 300-370<sup>Q&As</sup>

## Troubleshooting Cisco Wireless Enterprise Networks

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**QUESTION 1**

Refer to the exhibit.

```
Dec 7 13:56:09.373: dot11_auth_dot1x_start: in the dot11_auth_dot1x_start
Dec 7 13:56:09.373: dot11_auth_dot1x_send_id_req_to_client:
    sending identity request for 0040.96a0.3758
Dec 7 13:56:09.374: dot11_auth_dot1x_send_id_req_to_client:
    Started timer client_timeout 30 seconds
Dec 7 13:56:39.358: dot11_auth_dot1x_run_rfsm:
    Executing Action(CLIENT_WAIT,TIMEOUT) for 0040.96a0.3758
Dec 7 13:56:39.358: dot11_auth_dot1x_send_client_fail:
    Authentication failed for 0040.96a0.3758
Dec 7 13:56:39.358: %DOT11-7-AUTH_FAILED:
    Station 0040.96a0.3758 Authentication failed
```

A client reports being unable to log into the wireless network, which uses PEAPv2. Which two issues appear in the output? (Choose two.)

A. The AP has the incorrect RADIUS server address.

B. There is a problem with the client supplicant.

C. The AP has lost IP connectivity to the authentication server.

D. The authentication server is misconfigured on the controller.

E. The EAP client timeout value should be increased.

F. The authentication server is misconfigured in the WLAN.

Correct Answer: AC

**QUESTION 2**
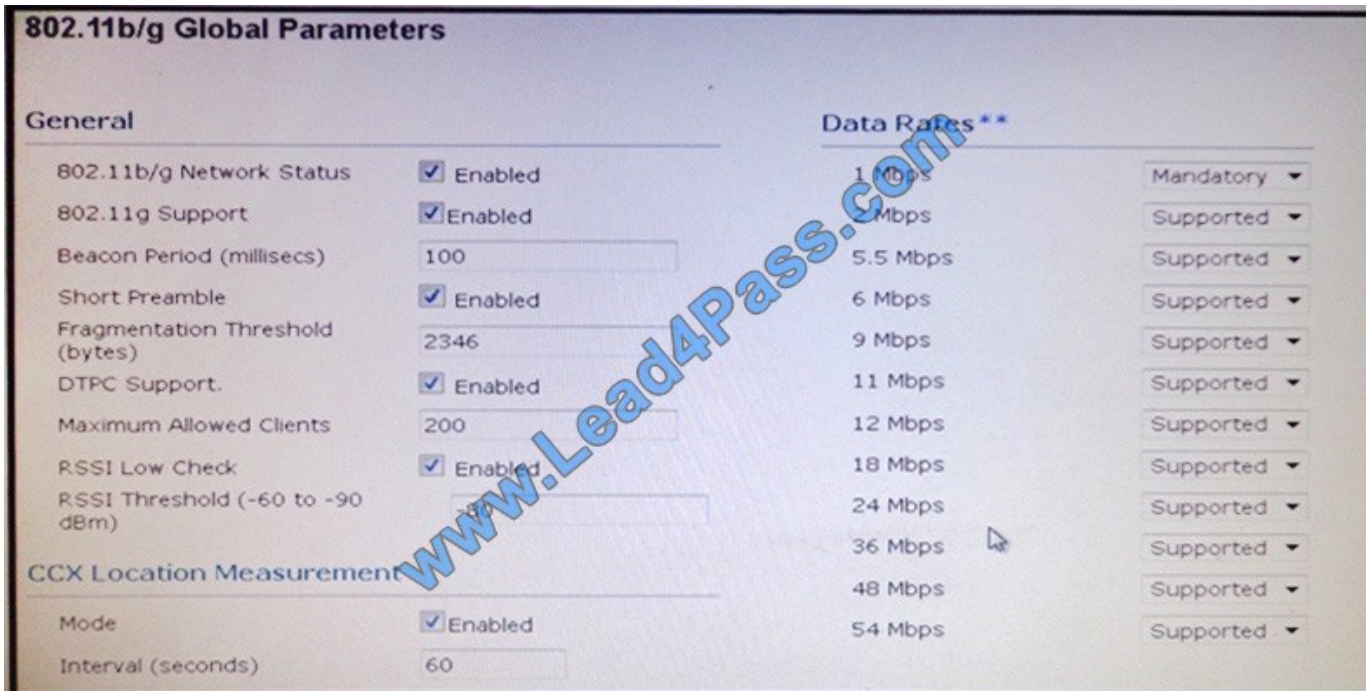
Refer to the exhibit.

A new wireless deployment with high AP density is experiencing high latency and connectivity issues on the 2.4 GHz band, despite an initial site survey done by a certified partner. Which option is the most impactful change a wireless consultant recommends?

A. Increase the fragmentation threshold to allow larger packets over the air.

B. Reduce the beacon period because it reduces the RF interference.

C. Disable lower data rates such as 1 Mbps and 2 Mbps.

D. Disable the short preamble.

E. Disable 802.11g support to reduce interference.

Correct Answer: C

**QUESTION 3**

Refer to the exhibit.
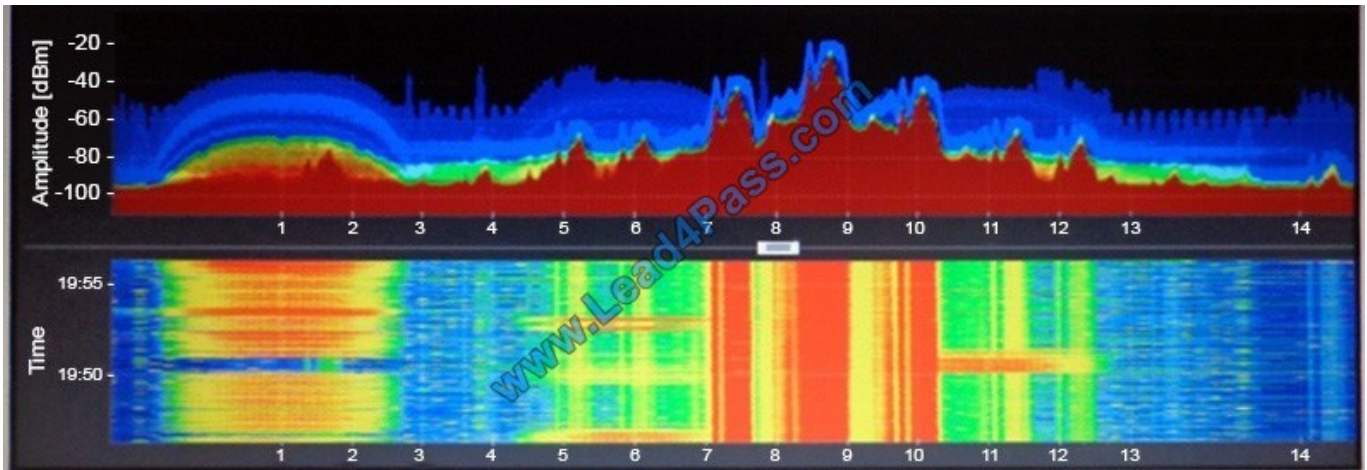
What is the highest mandatory rate in Mpbs configured for the AP?

A. 54

B. 36

C. 24

D. 48

Correct Answer: C

**QUESTION 4**

Refer to the exhibit.

An engineer is troubleshooting non-802.11 interference and observes the shown output. Which interference signature is the most harmful to Wi-Fi?

A. cordless phone

B. microwave oven

C. 2.4 GHz wideband jammer

D. FHSS Bluetooth

E. analog video camera

Correct Answer: A

**QUESTION 5**

While you investigate wireless connectivity issues, a user reports that only certain devices are affected. You use a wireless protocol analyzer to capture 802.11 frames. The capture reveals several issues, so you perform an RF survey.

Which troubleshooting approach are you using?

A. bottom-up

B. divide and conquer

C. top-down

D. shoot from the hip

Correct Answer: A

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