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Troubleshooting Cisco Wireless Enterprise Networks

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QUESTION 1

An engineer uses the shutdown and no shutdown commands on a switch port that an access point is connected to because the AP had disassociated. These commands usually resolve the issue.

Which troubleshooting methodology does this demonstrate?

A. bottom-up

B. top-down

C. divide and conquer

D. shoot from the hip

Correct Answer: D

QUESTION 2

An engineer is troubleshooting AP join issues on a wireless infrastructure. While gathering debugs, the engineer notices that one of the commands may generate an excessive amount of data on the console. Which command causes this to occur?

A. debug capwap detail enable

B. debug capwap errors enable

C. debug capwap info enable

D. debug capwap events enable

E. debug capwap packet enable

F. debug capwap payload enable

Correct Answer: B

QUESTION 3

When designing your wireless network for iOS devices, which two limits of packet loss and jitter ensure stable, quality communication? (Choose two.)

A. Jitter should be kept to less than 500 ms.

B. Packet loss should remain under 1 percent.

C. Packet loss should remain under 5 percent.

D. Packet loss should remain under 2 percent.
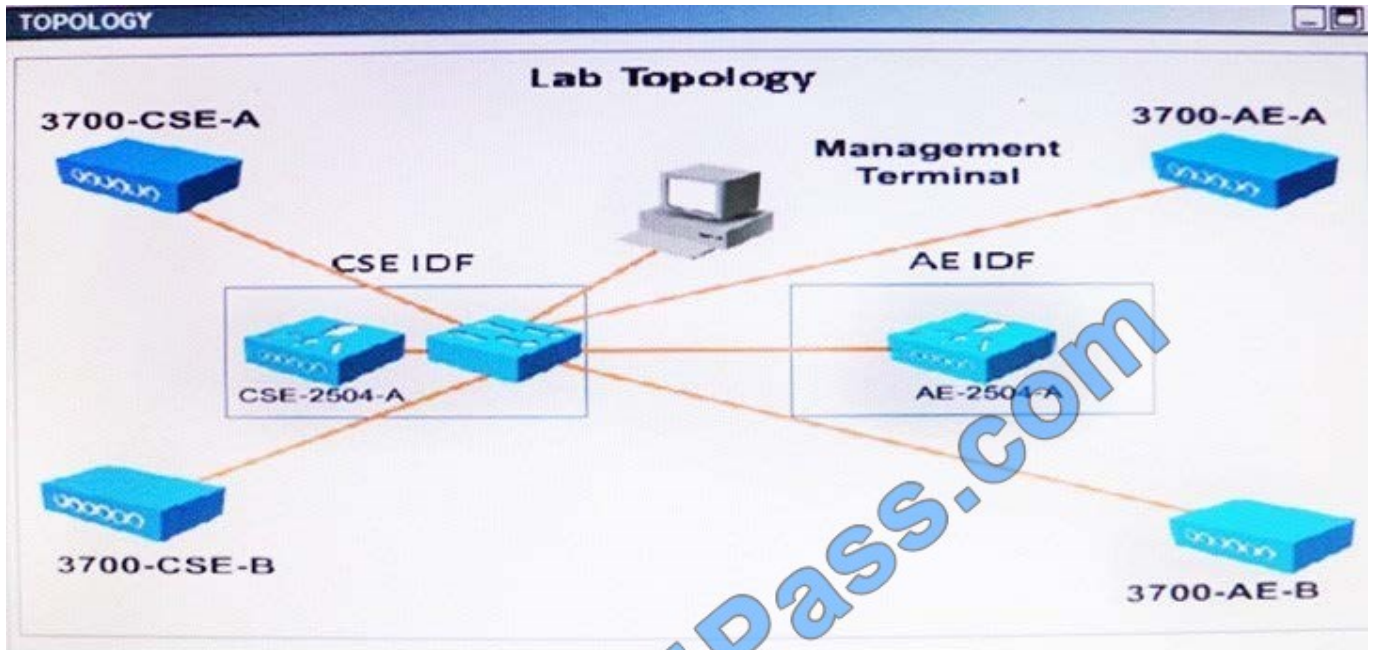
E. Jitter should be kept to less than 100 ms.

Correct Answer: BE

Reference: https://www.cisco.com/c/en/us/td/docs/wireless/technology/vowlan/troubleshooting/vowlan_troubleshoot/8_Site_Survey_RF_Design_Valid.pdf

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QUESTION 4

Refer to the exhibit: Which two statements about the WLAN are true? (Choose two.)

Packet	Source	Destination	Channel	Data Rate	Size	Protocol
3377	Intel:2F:D3:70	Cisco:10:44:EF	136	24.0	48	EAP Response
3378	Cisco:10:44:EF	Intel:2F:D3:70	136	24.0	18	802.11 Ack
3379	Cisco:10:44:EF	Intel:2F:D3:70	136	24.0	85	EAP Request
3380	Intel:2F:D3:70	Cisco:10:44:EF	136	6.0	101	EAP Response
3381	Cisco:10:44:EF	Intel:2F:D3:70	136	6.0	18	802.11 Ack
3382	Cisco:10:44:EF	Intel:2F:D3:70	136	24.0	117	EAP Request
3383	Intel:2F:D3:70	Cisco:10:44:EF	136	24.0	149	EAP Response
3384	Cisco:10:44:EF	Intel:2F:D3:70	136	24.0	18	802.11 Ack
3385	Cisco:10:44:EF	Intel:2F:D3:70	136	24.0	133	EAP Request
3386	Intel:2F:D3:70	Cisco:10:44:EF	136	24.0	85	EAP Response
3387	Cisco:10:44:EF	Intel:2F:D3:70	136	24.0	18	802.11 Ack
3388	Intel:2F:D3:70	Cisco:10:44:EF	136	24.0	85	EAP Response
3389	Cisco:10:44:EF	Intel:2F:D3:70	136	24.0	18	802.11 Ack
3390	Cisco:10:44:EF	Intel:2F:D3:70	136	24.0	46	EAP Success
3391	Cisco:10:44:EF	Intel:2F:D3:70	136	24.0	159	EAPOL-Key
3392	Intel:2F:D3:70	Cisco:10:44:EF	136	24.0	161	EAPOL-Key
3393	Cisco:10:44:EF	Intel:2F:D3:70	136	24.0	18	802.11 Ack
3394	Cisco:10:44:EF	Intel:2F:D3:70	136	24.0	193	EAPOL-Key
3395	Intel:2F:D3:70	Cisco:10:44:EF	136	24.0	137	EAPOL-Key
3396	Cisco:10:44:EF	Intel:2F:D3:70	136	24.0	18	802.11 Ack
3397	Cisco:10:44:EF	Intel:2F:D3:70	136	24.0	24	802.11 RTS
3398	Cisco:10:44:EF	Intel:2F:D3:70	136	2.0	108	802.11 Encrypted Data
3399	Cisco:10:44:EF	Intel:2F:D3:70	136	24.0	24	802.11 RTS
3400	Cisco:10:44:EF	Intel:2F:D3:70	136	2.0	108	802.11 Encrypted Data

A. The client has a 5 GHz connection.

B. The client has authenticated.

C. The client is 802.11n capable.

D. The Cisco device is a 3600 series AP.

E. 802.11b data rates are disabled in this WLAN.

Correct Answer: CE

QUESTION 5

Refer to the exhibit.

An engineer has determined that during a recent controller failure, some access points did not fail over to their secondary controller, which has sufficient licenses for all APs. The controllers are not in a mobility group, but have A records for their hostnames in DNS.

Using these high availability settings, which option is the most likely cause of this issue?

A. The AP failover priority was not set high enough.

B. The controllers must be in the same mobility group.

C. DNS hostnames are required to be FQDN.

D. The secondary controller IP address is incorrect.

Correct Answer: A

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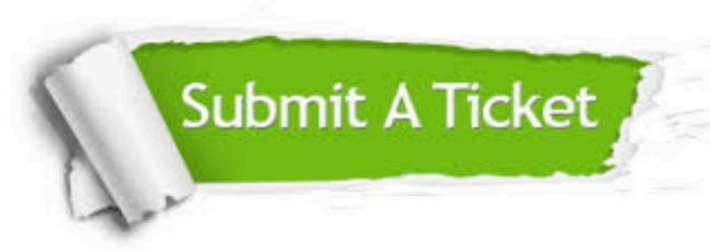
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