



300-370^{Q&As}

Troubleshooting Cisco Wireless Enterprise Networks

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QUESTION 1

An AP will be deployed to an area where DHCP Option 43 is unavailable and the WLAN engineer is unable to have DNS modifications made to support this AP. Which two actions can enable the AP to join the WLC? (Choose two.)

- A. issue the clear capwap private-config command in the AP console.
- B. Pre-stage or prime the AP on the same Layer 2 VLAN as the WLC.
- C. Issue the capwap ap ip default-gateway WLC IP address command in the AP console.
- D. Issue the capwap ap ip address WLC IP address command in the AP console.
- E. Issue the capwap ap controller ip address WLC IP address command in the AP console.

Correct Answer: AD

QUESTION 2

Refer to the exhibit.

```
[Cisco Controller] > show ap join stats detailed 00:ab:00:ab:00:ab

Discovery phase statistics
- Discovery requests received..... 2
- Successful discovery responses sent..... 1
- Unsuccessful discovery request processing..... 2113123
- Reason for last unsuccessful discovery attempt.....
  Discovery request received on unsupported VLAN
- Time at last successful discovery attempt.....
  Jan 30 14:58:58.070
- Time at last unsuccessful discovery attempt.....
  Jan 30 14:58:58.071

Join phase statistics
- Join requests received..... 1
- Successful join responses sent..... 0
- Unsuccessful join request processing.....
- Reason for last unsuccessful join attempt.....
  RADIUS authorization is pending for the AP
- Time at last successful join attempt.....
  Not applicable
- Time at last unsuccessful join attempt.....
  Jan 30 14:59:13.111

Configuration phase statistics
- Configuration requests received..... 0
- Successful configuration responses sent..... 0
- Unsuccessful configuration request processing..... 0
- Reason for last unsuccessful configuration attempt...
  Not applicable
- Time at last successful configuration attempt.....
  Not applicable
- Time at last unsuccessful configuration attempt.....
  Not applicable

Last AP message decryption failure details
- Reason for last message decryption failure.....
  Not applicable

Last AP disconnect details
- Reason for last AP connection failure.....
  Radius authorization of the AP has failed

Last join error summary
- Type of error that occurred last.....
  AP got or has been disconnected
- Reason for error that occurred last
  Radius authorization of the AP has failed
- Time at which the last join error occurred.....
  Jan 30 14:59:13.117
```

Which statement about the join process of the access point is true?

- A. The time on the controller is outside of the certificates validity time interval, so the join phase failed.
- B. The AP successfully joined the controller.
- C. The AP moved from this controller to its primary controller.
- D. The AP failed to join because the MAC address of the AP was not correct on the controller.
- E. The controller rejected all discovery requests from the AP because they were not received on the management interface subnet.



Correct Answer: E

References:

QUESTION 3

Refer to the exhibit.

```
Apr 8 20:02:55.477: RADIUS(00000031): Send Access-Request
  to 10.0.0.3:1234 id 21645/145, len 139
Apr 8 20:02:55.478: RADIUS: authenticator B6 F7 BB 41 0E 9F 44 D1
  - 5A F0 E2 D7 5D 70 F2 76
Apr 8 20:02:55.478: RADIUS: User-Name          [1]      9      "aironet"
Apr 8 20:02:55.478: RADIUS: Framed-MTU         [12]     6      1400
Apr 8 20:02:55.478: RADIUS: Called-Station-Id    [30]    16      "0005.9a39.0374"
Apr 8 20:02:55.478: RADIUS: Calling-Station-Id   [31]    16      "0002.8aa6.304f"
Apr 8 20:02:55.478: RADIUS: Service-Type       [6]      6      Login      [1]
Apr 8 20:02:55.478: RADIUS: Message-Authenticator [30]    18      *
Apr 8 20:02:55.478: RADIUS: EAP-Message      [79]    14
  omitted
Apr 8 20:03:15.470: RADIUS/DECODE:
  parse response; FAIL
Apr 8 20:03:15.470: dot11_auth_dot1x_parse_aaa_resp:
  Received server response: FAIL
Apr 8 20:03:15.470: dot11_auth_dot1x_parse_aaa_resp:
  found eap pak in server response
Apr 8 20:03:15.470: dot11_auth_dot1x_parse_aaa_resp:
  detailed aaa_status 1
Apr 8 20:03:15.471: dot11_auth_dot1x_run_rfsm:
  Executing Action(SERVER_WAIT, SERVER_FAIL) for 0002.8aa6.304f
Apr 8 20:03:15.471: dot11_auth_dot1x_send_client_fail:
  Authentication failed for 0002.8aa6.304f
Apr 8 20:03:15.471: %DOT11-7-AUTH_FAILED: Station 0002.8aa6.304f
  Authentication failed
```

A client reports being unable to log into the wireless network. According to the output, which network information should be verified?

- A. the Failed Attempts log on the authentication server
- B. that the AP has IP connectivity to the authentication server
- C. that the user has an account on the authentication server
- D. that the authentication and accounting configuration are correct

Correct Answer: B

QUESTION 4

Refer to the exhibit.



```
(Cisco Controller) > show ap join state detailed 00:ab:00:ab:00:ab

Discovery phase statistics
- Discovery requests received ..... 2
- Successful discovery responses sent ..... 1
- Unsuccessful discovery request processing..... 2234562
- Reason for last unsuccessful discovery attempt.....
  Discovery request received on unsupported VLAN
- Time at last successful discovery attempt.....
  Mar 06 19:03:50.779
- Time at last unsuccessful discovery attempt.....
  Mar 06 19:03:50.782

Join phase statistics
- Join requests received..... 1
- Successful join responses sent..... 0
- Unsuccessful join request processing..... 1
- Reason for last unsuccessful join attempt.....
  Certificate payload in join request contains
  invalid certificate
- Time at last successful join attempt.....
  Not applicable
- Time at last unsuccessful join attempt.....
  Mar 06 19:04:00.810

Configuration phase statistics
- Configuration requests received..... 2
- Successful configuration responses sent ..... 0
- Unsuccessful configuration request processing..... 0
- Reason for last unsuccessful configuration attempt....
  Not applicable
- Time at last successful configuration attempt.....
  Not applicable
- Time at last unsuccessful configuration attempt.....
  Not applicable

Last AP message decryption failure details
- Reason for last message decryption failure.....
  Not applicable

Last AP disconnect details
- Reason for last AP connection failure.....
  Not applicable

Last join error summary
- Type of error that occurred last.....
  Lvapp join request rejected
- Reason for error that occurred last.....
  Certificate payload in join request contains invalid
  certificate
- Time at which the last join error occurred.....
  Mar 06 19:04:00:810
```

Which statement about the join process of the access point is true?

- A. The AP failed to join because the self-signed certificate of the AP was not correct on the controller.
- B. The time on the controller is outside of the certificates validity time interval so the join phase failed.
- C. The AP moved from this controller to its primary controller.
- D. The AP successfully joined the controller.

Correct Answer: B

QUESTION 5

Which statement about the usage of the debug command in a Cisco Unified Wireless Network is true?

- A. Debug is enabled until manual shut off.
- B. Debug is a message logging severity 7.
- C. Debug is a restricted command and is not available in the AP CLI.
- D. Debug is available on the WLC serial console and web interface.

Correct Answer: B



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