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QUESTION 1

An end user is complaining that when they try to retrieve their voicemail messages, they hear the message "mailbox is currently in use." What must the administrator do to resolve this issue?

- A. The administrator must reload the mailbox for the user.
- B. The administrator must verify that the mailbox is enabled.
- C. The administrator must verify that the primary extension that is associated with the end user is in an E.164 format.
- D. The administrator must unlock the mailbox for the user.

Correct Answer: D

QUESTION 2

When an Emergency Alternate Greeting (EAG) is activated, which two of the following statements describe how the EAG is accessed? (Choose two.)

- A. If it is active, the EAG is played before the welcome greeting of the system auto- attendant and the AtlGreeting.wav file is appended to the beginning of the welcome greeting.
- B. If it is active, the EAG is played before the welcome greeting of the system auto- attendant and a Boolean variable of "greeting active" is returned as "true."
- C. If the EAG was recorded through the TUI and the EAG is active, the EAG overwrites the existing welcome greeting and the EAG is played until it is deactivated.
- D. If the EAG is included in custom auto-attendant scripts, a call to a subflow to checkaltgreet.aef must be inserted in the script at the desired location. If the EAG was recorded through the GUI, the new file replaces the existing welcome greeting and changes its name to WelcomeGreeting.old until the administrator deactivates the EAG and renames the existing welcome greeting.

Correct Answer: BD

QUESTION 3

Which statement about how Cisco Unity Express sets its system clock is true?

- A. The clock is set by configuring an NTP server and time zone via the Unity Express CLI.
- B. The Unity Express clock must be manually set.
- C. The CUE clock gets initialized automatically without requiring any configuration.
- D. The Unity Express clock must use the same NTP resource as the Cisco Unified CME router.

Correct Answer: A



QUESTION 4

When a user password is changed on Cisco Unified Communications Manager Express, how is that change propagated to Cisco Unity Express?

- A. The change is automatic; there is no Cisco Unity Express administrator intervention required.
- B. The user password in Cisco Unity Express does not need to match the user password in Cisco Unified Communications Manager Express because they are separate systems.
- C. The Cisco Unity Express administrator needs to change the password and PIN every time a change is made to the user account in Cisco Unified Communications Manager Express.
- D. The Cisco Unity Express administrator needs to synchronize the user account in Cisco Unified Communications Manager Express by importing the user again.
- E. The Cisco Unity Express administrator needs to change the user password to match the password in Cisco Unified Communications Manager Express.

Correct Answer: E

QUESTION 5

A company that wants to deploy Cisco Jabber is deciding whether to use UDS or EDI for contact resolution. Which three pieces of information should the company consider?

- A. SSO cannot be used with UDS.
- B. With EDI, Active Directory is the only LDAP server that can be used.
- C. Cisco Unified Communication Manager needs to be integrated with the LDAP server through both UDS and EDI.
- D. Queries to the LDAP server can be offloaded by using UDS.
- E. EDI uses native Windows APIs to retrieve contact data from the directory service.
- F. EDI is the contact source that is used for Cisco Expressway Mobile and Remote Access.

Correct Answer: CDE

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