



300-080^{Q&As}

Troubleshooting Cisco IP Telephony and Video

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QUESTION 1

Cisco Telepresence System EX90 1 is trying to call Ex90 2. Both endpoints are registered to Cisco Unified Communications Manager. The Call connects but the quality is not good. The video image is breaking up on EX 90 2. The media path from A to B supports only 2MB. Which three reasons are possible causes? (Choose Three)

- A. The Camera on System B has a loose cable.
- B. The line is congested and QoS is not configured correctly between the sites.
- C. Bandwidth limitations between the regions is set too low for video.
- D. Bandwidth limitations between the IP zones is set too low for video.
- E. The auto negotiation protocol H.286 is turned off on one of the EX90s.
- F. The system is set to use a higher bandwidth than the media path allows.

Correct Answer: BDE

QUESTION 2

Joe is based out of California, USA. He is travelling to London,U.K. for a few days. The ACME Corporation recently deployed Cisco Unified Communications Manager Device Mobility, and both the USA phone (Voice Subnet 10.1.1.0/24) and the London phone (Voice Subnet 10.2.2.0/24) are registered to the same Cisco Unified Communications Manager cluster. The publisher and two subscribers are in California, and the London site has two subscribers. When Joe connects his Cisco IP phone to the London network, the phone displays the message "Device in Home Location." Assume that call routing, CSS, and partitions are set up in accordance with the country-specific dial plan. Which statement is true?

- A. To call a U.K. mobile phone, Joe must dial 9 (access code) + 011(international access code in the U. S.) + 44 22 33 44 55 (U.S. dial plan)
- B. Joe is unable to call internal Cisco IP phones in the London office (assuming that CSS and partitions allow the call)
- C. Joe's Cisco IP phone does not support roaming.
- D. In the UK, the international access code is 00. To call a U.S. number, Joe must dial 9 (access code) + 00+1 222 333 4567 (U.K. dial plan)

Correct Answer: A

QUESTION 3

A user of Cisco Jabber for Windows reports that SIP calls to C series and MX series endpoints registered to Cisco Expressway are dropping after exactly 15 minutes. Which action can resolve the issue?



- A. Change the SIP Session Expires Timer to 1800.
- B. Increase the bandwidth between Cisco Unified Communications Manager and the Expressway.
- C. Change the SIP UDP/IX filter mode to on at the Expressway advanced zone settings.
- D. Upgrade the Expressway series to support continuous calls.

Correct Answer: A

QUESTION 4

Which debug command analyzes messages that are produced by SIP during the call setup process in IOS?

- A. Show isdn status
- B. debug voip ccapi inout
- C. show sip-ua register status
- D. debug isdn q931
- E. debug ccsip messages
- F. debug voice dialpeer

Correct Answer: E

QUESTION 5

Refer to Exhibit. What protocol was used in this call?

```

Exhibit1
2015/02/09 11:13:27.672|SIP|I|0|TCP|IN|10.1.5.25|5060|SEP8478ACE71D1F|10.1.111.3|50740|1,100,14,146.36*10.1.111.3**|173|8478ace7-1d1f0006-43f1b7ba-45b75221b@10.1.111.3|INVITE
2015/02/09 11:13:27.672|SIP|O|0|TCP|OUT|10.1.5.25|5060|SEP8478ACE71D1F|10.1.111.3|50740|1,100,14,146.36*10.1.111.3**|174|8478ace7-1d1f0006-43f1b7ba-45b77521b@10.1.111.3|100 Trying
2015/02/09 11:13:29.371|CC|SETUP|23329196|23329197|2001|2003|2003
2015/02/09 11:13:29.438|SIP|I|23329197|TCP|IN|10.1.5.25|5060|SEP64AE0CF7BC79|10.1.111.2|49499|1,100,14,1.12***|186|b9a7d800-4d9106d9-9-19056010a@10.1.5.25|INVITE
2015/02/09 11:13:29.439|CC|OFFERED|23329196|23329197|2001|2003|2003|SEP8478ACE71D1F|10.1.111.2|49499|1,100,14,119.25*10.1.111.2**|188|b9a7d800-4d9106d9-9-19056010a@10.1.5.25|100 Trying
2015/02/09 11:13:29.530|SIP|I|23329197|TCP|IN|10.1.5.25|5060|SEP64AE0CF7BC79|10.1.111.2|49499|1,100,14,146.45*10.1.111.3**|195|8478ace7-1d1f0006-43f1b7ba-45b7521b@10.1.111.3|200 OK
2015/02/09 11:13:29.667|SIP|I|23329197|TCP|IN|10.1.5.25|5060|SEP64AE0CF7BC79|10.1.111.2|49499|1,100,14,119.28*10.1.111.2**|191|b9a7d800-4d9106d9-9-19056010a@10.1.5.25|180 Ringing
2015/02/09 11:13:29.670|SIP|I|23329196|TCP|OUT|10.1.5.25|5060|SEP8478ACE71D1F|10.1.111.3|50740|1,100,14,119.26*10.1.111.2**|192|8478ace7-1d1f0006-43f1b7ba-45b7521b@10.1.111.3|180 Ringing
2015/02/09 11:13:38.651|SIP|I|23329196|TCP|IN|10.1.5.25|5060|SEP8478ACE71D1F|10.1.111.3|50740|1,100,14,146.45*10.1.111.3**|195|8478ace7-1d1f0006-43f1b7ba-45b7521b@10.1.111.3|CANCEL
2015/02/09 11:13:38.651|SIP|O|23329196|TCP|OUT|10.1.5.25|5060|SEP8478ACE71D1F|10.1.111.3|50740|1,100,14,146.45*10.1.111.3**|196|8478ace7-1d1f0006-43f1b7ba-45b7521b@10.1.111.3|200 OK
2015/02/09 11:13:38.670|SIP|I|23329197|TCP|OUT|10.1.5.25|5060|SEP64AE0CF7BC79|10.1.111.2|49499|1,100,14,146.45*10.1.111.3**|197|b9a7d800-4d9106d9-9-19056010a@10.1.5.25|CANCEL
2015/02/09 11:13:38.671|SIP|I|23329196|TCP|OUT|10.1.5.25|5060|SEP8478ACE71D1F|10.1.111.3|50740|1,100,14,146.45*10.1.111.3**|198|8478ace7-1d1f0006-43f1b7ba-45b7521b@10.1.111.3|487 Request Cancelled
2015/02/09 11:13:38.772|SIP|I|23329196|TCP|IN|10.1.5.25|5060|SEP8478ACE71D1F|10.1.111.3|50740|1,100,14,146.46*10.1.111.3**|199|8478ace7-1d1f0006-43f1b7ba-45b7521b@10.1.111.3|ACK
2015/02/09 11:13:38.775|CC|RELEASE|23329196|23329197|16
2015/02/09 11:13:38.851|SIP|I|23329197|TCP|IN|10.1.5.25|5060|SEP64AE0CF7BC79|10.1.111.2|49499|1,100,14,119.28*10.1.111.2**|200|b9a7d800-4d9106d9-9-19056010a@10.1.5.25|200 OK
2015/02/09 11:13:38.851|SIP|O|23329197|TCP|OUT|10.1.5.25|5060|SEP64AE0CF7BC79|10.1.111.2|49499|1,100,14,119.28*10.1.111.2**|202|b9a7d800-4d9106d9-9-19056010a@10.1.5.25|487 Request Cancelled
2015/02/09 11:13:38.851|SIP|I|23329197|TCP|OUT|10.1.5.25|5060|SEP64AE0CF7BC79|10.1.111.2|49499|1,100,14,119.28*10.1.111.2**|202|b9a7d800-4d9106d9-9-19056010a@10.1.5.25|ACK
  
```

- A. H.323
- B. SCCP
- C. MGCP
- D. SIP

Correct Answer: D



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