



300-080^{Q&As}

Troubleshooting Cisco IP Telephony and Video

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QUESTION 1

An engineer is analyzing an issue about system connection under Cisco TMS connection, where endpoints handled by TMS automatically change from reachable on LAN to behind the firewall status. Which protocol does the network engineer need to troubleshoot the network between managed device Cisco TMS?

- A. SDP
- B. XMPP
- C. FTP
- D. HTTP

Correct Answer: D

QUESTION 2

Refer to the exhibit. Media Termination Point is required when the H.264 codec-capable video route calls via a specific Cisco Unified Communications Manager SIP Trunk, in order to provide DTMF interworking capabilities. In the exhibit, a

designated IOS Software MTP is configured. However, calls establish as audio only when using this particular MTP.

Which codec is missing from this IOS MTP configuration?

```
dspfarm profile 1 mtp
  codec g711ulaw
  maximum sessions software 100
  associate application SCCP
```

- A. codec pass-through
- B. codec h263 cif
- C. codec h264 720p
- D. codec h264 cif

Correct Answer: A

QUESTION 3



When using trace output to troubleshoot a Cisco Unified CallManager 5.0 problem, how can you collect and view the trace files?

- A. Download the RTMT plug-in from the Cisco Unified CallManager Serviceability page to view the preconfigured trace files.
- B. Configure the proper trace settings on the Cisco Unified CallManager Serviceability page and then use the embedded RTMT tool to view the trace files.
- C. Configure the proper alarms and traces on the Cisco Unified CallManager Administration page and view the output with the RTMT plug-in.
- D. Configure the proper trace settings on the Cisco Unified CallManager Serviceability page and download the RTMT plug-in from the CallManager Administration page to view the trace output.

Correct Answer: D

QUESTION 4

Users report intermittent call failures. All calls must invoke an IOS-based transcoder, registered to Cisco Unified Communications Manager, to be successful. Which two commands can be used to rule out issues with the transcoder? (Choose two.)

- A. debug voip ccapi inout
- B. debug ccsip message
- C. show dspfarm profile
- D. show version
- E. debug sccp messages

Correct Answer: AB

QUESTION 5

After you deploy a new Cisco Collaboration solution, users report echoes and choppy voice quality. Which two actions correct the problem? (Choose two.)

- A. Upgrade the Cisco IOS version and flash memory on the Cisco IOS router.
- B. Deploy additional hardware resources
- C. Deploy an echo canceller.
- D. Upgrade Cisco Unified Communications Manager.
- E. Enable QoS on the network.

Correct Answer: CE



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