



300-080^{Q&As}

Troubleshooting Cisco IP Telephony and Video

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QUESTION 1

Refer to the exhibit. John Johnson is trying to reach Jane Smith at net Cisco Unified IP phone by dialing net directory URI, but the call fails. What are two possible reasons for the call failure? (Choose two)



- A. The CSS that is used by John's Cisco Jabber device does not contain the partition to reach Jane's endpoint.
- B. The dialed directory URI and the provisioned directory URI do not match.
- C. Cisco Unified Communications Manager is blocking the call.
- D. Cisco Unified Communications Manager matched the host portion of Jane's URI to a SIP trunk and fouled the call to another cluster.
- E. The directory URI should not be entered under the user configuration page. Instead, the directory URI should be entered directly into Jane's line configuration page.
- F. Jane's endpoint does not support blended addressing.

Correct Answer: EF



QUESTION 2

Call from a Cisco IP phone out to the PSTN through a SIP trunk intermittently drop after the call is active for exactly 15 minutes. When process is failing?

- A. SIP OPTIONS Timeout
- B. SIP Session Refresh
- C. SIP Expires Timeout
- D. SIP Dialog Refresh
- E. SIP REGISTER Refresh
- F. SIP Keepalive Timeout

Correct Answer: C

QUESTION 3

Refer to the exhibit. Assume a centralized Cisco Unified Communications Manager topology. From the output of the show policy-map interface command, it can be seen that the voice traffic is experiencing drops. The router is configured for low latency queuing and is located at the central site. Which course of action would rectify this issue?

```
HQ-1#show policy-map interface serial 0/1/0.101
...truncated...
  Class-map: voice (match-all)
    2073 packets, 183124 bytes
    5 minute offered rate 98701 bps, drop rate 14763 bps
    Match: ip dscp ef (46)
    Priority: 106 kbps, burst bytes 2630, b/w exceed drops: 21
...truncated...
  Class-map: signaling (match-any)
    50232 packets, 2692896 bytes
    5 minute offered rate 17254 bps, drop rate 851 bps
    Match: ip dscp cs3 (24)
      50232 packets, 2692896 bytes
      5 minute rate 17254 bps
    queueing
    queue limit 64 packets
    (queue depth/total drops/no-buffer drops) 59/1567/239
    (pkts output/bytes output) 50232/2692896
    bandwidth 24 kbps
```

- A. Configure a higher rate bandwidth codec on all voice calls



- B. Configure Call Admission Control to limit the maximum calls that are sent to the priority queue.
- C. Place the signaling traffic in the priority queue.
- D. split some of the excess voice traffic into other queues K avoid oversubscription of the priority queue.

Correct Answer: B

Link- <http://www.iphelp.ru/faq/27/ch07lev1sec3.html>

QUESTION 4

An engineer is troubleshooting an intersite call between two endpoints where calls are intermediately failing with the error message: "488 Not Acceptable Media". Which option causes this error message to trigger?

- A. The device pool contains more call processing agents in the CMG group than the endpoint can support.
- B. MRGL contains more media groups than the endpoint can support.
- C. A lower bandwidth is set in the location than the endpoint can support.
- D. The hunt group contains more devices than the endpoint can support.

Correct Answer: C

QUESTION 5

Endpoint A is registered to Cisco Unified Communications Manager as S1@company.com. It is trying to call Endpoint B, which is registered to the same company's Cisco VCS Control with an H.323 ID of S2.internal@company.com. The route pattern is set to "*.*" and is pointed to a SIP trunk to the Cisco VCS Control. The search rule for (*.*)internal@company.com is set to search the local zone. The call does not work. What is a possible reason?

- A. There is no search pattern to route the call to System B.
- B. There is no valid route pattern to route from System A to System B.
- C. System B is registered as H.323 and needs to use an E.164 alias number only.
- D. The Cisco VCS Control should be neighbor to the Cisco Unified Communications Manager.
- E. You need an MGCP gateway to route from the Cisco Unified Communications Manager to the Cisco VCS Control.
- F. The Cisco VCS Control is missing the Cisco Unified Communications Manager interop option.
- G. The Cisco VCS Control is missing the interworking option.

Correct Answer: G



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