



300-080^{Q&As}

Troubleshooting Cisco IP Telephony and Video

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QUESTION 1

Refer to the exhibit. Assume a centralized Cisco Unified Communications Manager topology with the headquarters at RTP and remote located at the U.K. All route patterns are assigned a route list that contains a route group pointing to the local gateway. RTP route patterns use the RTP gateway, and U.K. route patterns use the U.K. gateway.

RTP Phone Device Configuration		RTP Phone DN Configuration	
Device CSS	RTP_Emergency ALL_Phones	Line CSS	RTP_Local RTP_LongDistance RTP_International
AAR CSS	RTP_LongDistance	AAR Group	AAR

U.K. User Device Profile		Partition	
Line CSS	U.K_Emergency ALL_Phones	RTP_Emergency	9.911
AAR Group	AAR	RTP_Local	9.[2-9]XXXXXX
		RTP_LongDistance	9.1[2-9]XX[2-9]XXXXXX
		RTP_International	9.011!#
		U.K_Emergency	0.000
		U.K_PSTN	9.!

When a U.K. user logs into an RTP phone using the Cisco Extension Mobility feature and places an emergency call to 0000, which statement about the emergency call is true?

- A. The call will match the U.K_Emergency route pattern partition and will egress at the RTP gateway.
- B. The call will match the U.K_Emergency route pattern partition and will egress at the U.K. gateway.
- C. The call will match the RTP_Emergency route pattern partition and will egress at the RTP gateway.
- D. The call will match the RTP_Emergency route pattern partition and will egress at the U.K. gateway.
- E. The call will fail.

Correct Answer: B

QUESTION 2

An inbound call from the PSTN is not reaching the directory number that it is calling. When the PSTN phone calls the



correct DID, only a dial tone is heard. Which command resolves this issue?

- A. (config-dial-peer)#direct-inward-dial
- B. (config-controller)# no provide-outside-dialtone
- C. (config-if)#no dial-tone
- D. (config-dial-peer)# no dial-tone
- E. (config-if)#direct-inward-dial
- F. (config) allow inbound dial-peer 1

Correct Answer: A

QUESTION 3

An engineer is configuring an IOS MTP on a Cisco 2911 Integrated Services Router and Cisco Unified Communications Manager (CUCM).

```
dspfarm profile 20 mtp codec g711ulaw maximum sessions software 10 associate application SCCP shutdown
```

The MTP will not register with CUCM. Based on the configuration, what is the cause of the problem?

- A. The MTP type is not compatible with CUCM.
- B. The dspfarm profile is in a down state.
- C. The MTP type is incorrect.
- D. The MTP is not enabled on CUCM.

Correct Answer: B

QUESTION 4

Refer to the exhibit. Assume a centralized Cisco Unified Communications Manager topology. From the output of the show policy-map interface command, it can be seen that the voice traffic is experiencing drops. The router is configured for low latency queuing and is located at the central site. Which course of action would rectify this issue?



```
HQ-1#show policy-map interface serial 0/1/0.101
...truncated...
Class-map: voice (match-all)
  2073 packets, 183124 bytes
  5 minute offered rate 98701 bps, drop rate 14763 bps
  Match: ip dscp ef (46)
  Priority: 106 kbps, burst bytes 2650, b/w exceed drops: 21
...truncated...
Class-map: signaling (match-any)
  50232 packets, 2692896 bytes
  5 minute offered rate 17254 bps, drop rate 851 bps
  Match: ip dscp cs3 (24)
  50232 packets, 2692896 bytes
  5 minute rate 17254 bps
  Queueing
  queue limit 64 packets
  (queue depth/total drops/no-buffer drops) 59/1567/239
  (pkts output/bytes output) 50232/2692896
  bandwidth 24 kbps
```

- A. Configure a higher rate bandwidth codec on all voice calls
- B. Configure Call Admission Control to limit the maximum calls that are sent to the priority queue.
- C. Place the signaling traffic in the priority queue.
- D. split some of the excess voice traffic into other queues K avoid oversubscription of the priority queue.

Correct Answer: B

Link- <http://www.iphelp.ru/faq/27/ch07lev1sec3.html>

QUESTION 5

Which statement about device mobility is true?

- A. When local route groups are used, there is no need to configure device mobility groups or phone device CSSs as long as phone line CSSs are used.
- B. When local route groups are used, you must configure device mobility groups and phone device CSSs.
- C. When the device mobility group at the home device pool and roaming device pool are not the same, the Phone will keep the home region.
- D. When device mobility groups at the home device pool and roaming device pool are the same, the phone will keep the home MRGL setting.

Correct Answer: A

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