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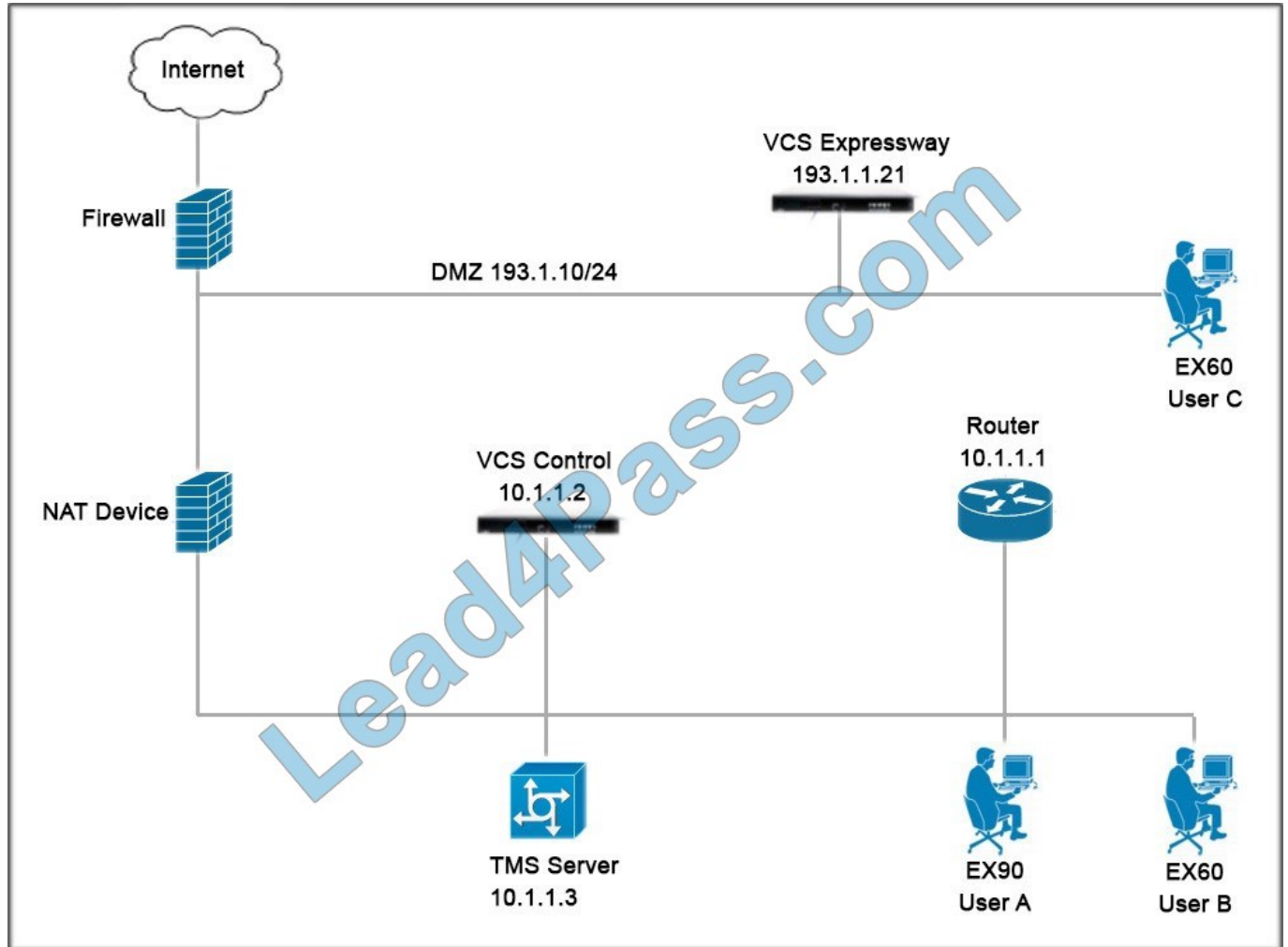
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QUESTION 1

Refer to the exhibit.



An engineer receives a ticket to troubleshoot a one-way audio issue with these symptoms:

User A can hear user and vice versa.

User A can hear user C, however user cannot hear user A.

User can hear user C, however user cannot hear user .

Which two properties are the most likely reasons for this issue? (Choose two.)

- A. The Cisco EX60 default gateway of user is missing from the network configuration.
- B. The NAT device is allowing only RTP/RTCP ports from the internal network to the DMZ.
- C. The Cisco EX60 of user is not responding to requests coming from the TMS server.
- D. The Cisco VCS Expressway is not responding to the SIP INVITE coming from the Cisco VCS Control.



E. The router does not have a route back from the DMZ to the internal network.

Correct Answer: BE

Reference: <http://www.cisco.com/c/en/us/support/docs/voice/voice-quality/5219-fix-1way-voice.html>

QUESTION 2

Which two features require or may require configuring a SIP trunk? (Choose two.)

- A. SIP gateway
- B. Call Control Discovery between a Cisco Unified Communications Manager and Cisco Unified Communications Manager Express
- C. Cisco Device Mobility
- D. Cisco Unified Mobility
- E. registering a SIP phone

Correct Answer: AB

All protocols require that either a signaling interface (trunk) or a gateway be created to accept and originate calls. Device mobility allows Cisco Unified Communications Manager to determine whether the phone is at its home location or at a roaming location. Cisco Unified Mobility gives users the ability to redirect incoming IP calls from Cisco Unified Communications Manager to different designated phones, such as cellular phones.

QUESTION 3

An engineer is configuring an H.323 endpoint on VCS and wants to prevent H.323 endpoints from registering automatically. To which menu navigation sequence VCS must the engineer navigate to accomplish that goal?

- A. Configuration > Registration > Allow List > Auto Registration Off
- B. Configuration > Registration > Allow List > Auto Discovery Off
- C. Configuration > Protocols > H.323 > Auto Registration Off
- D. Configuration > Protocols > H.323 > Auto Discover Off

Correct Answer: D

QUESTION 4

Which protocol can you use to create a trunk between Cisco Unified Communications Manager and Cisco VCS?

- A. SIP, H.323
- B. SIP



- C. ILS
- D. H.323

Correct Answer: B

QUESTION 5

Company X has a Cisco Unified Communications Manager cluster and a Cisco Unity Connection cluster at its head office and implemented SRST for its branch offices. One Monday at 2:00 pm, the WAN connection to a branch office failed and stayed down for 45 minutes. That day the help desk received several calls from the branch saying their voicemail was not working but they were able to make and receive calls.

Why did the users not realize the WAN was down and prevented access to their voicemail?

- A. All the phones should have started ringing the instant the WAN connection failed to signal the start of SRST mode.
- B. All calls should have dropped when the WAN failed so users would be instantly aware.
- C. Although the phones were still working, the users should have noticed that the phone displays said "SRST Fallback Active".
- D. The voice administrators at the head office did not call the users to notify them.

Correct Answer: C

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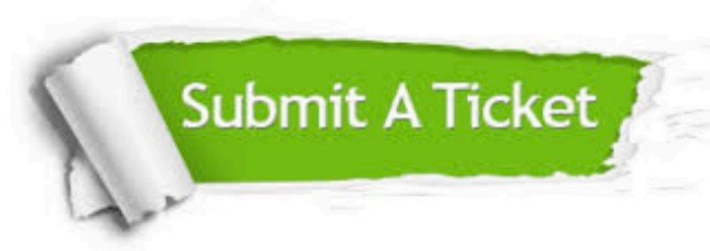
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