

## 250-439<sup>Q&As</sup>

Administration of Symantec IT Management Suite 8.1

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**QUESTION 1**

Which action does the Symantec Management Agent perform when it receives a tickle packet?

- A. It requests a policy update from the Notification Server.
- B. It sends its list of package download locations to the Package Server.
- C. It requests task information from a Task Server.
- D. It sends basic inventory information to the Notification Server.

Correct Answer: C

Tickle packet, it will request the task/job information from its registered Task Server.

Reference: <https://support.symantec.com/us/en/article.howto7351.html>

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**QUESTION 2**

How can an administrator achieve greater efficiency and consistency when deploying multiple Managed Software Delivery policies to endpoints?

- A. Configure and run the Software Portal Settings policy to update existing Managed Software Delivery policies with default settings
- B. Configure the Software Catalog Item task to specify standardized settings for newly created Managed Software Delivery policies
- C. Update the Managed Delivery Settings policy to define standard default settings for new Managed Delivery policies
- D. Enable the Software Product Recalculation Schedule task to update existing Managed Software Delivery policies with predefined settings

Correct Answer: B

Reference: <https://support.symantec.com/us/en/article.howto30256.html>

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**QUESTION 3**

An administrator is tasked with tracking the IT department's vehicles. The department currently has 8 vehicles and is expected to add 4 additional vehicles during the next year.

Which steps must the administrator take to track the vehicles?

- A. Create a vehicle resource type, create vehicle-related data classes, add the data classes to the resource type, create a resource association from the vehicle resource type to Departments.
- B. Create the vehicle-related data classes, create a vehicle resource type within the IT Department's departmental organizational structure, set the vehicle default values, define the vehicle data constraints.

C. Create a vehicle resource type, set the vehicle default values, create a resource association from the vehicle resource type to departments, define vehicle data constraints.

D. Create the vehicle-related data classes, create a vehicle resource type within the IT Department\\'s departmental organizational structure, define the vehicle data constraints.

Correct Answer: A

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**QUESTION 4**

A virtualized application on a client computer is corrupted.

Which action can an administrator perform to fix the problem?

- A. Deactivate and Reset
- B. Deactivate and Reinstall
- C. Delete and Reset
- D. Reset and Reinstall

Correct Answer: A

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**QUESTION 5**

An administrator needs to ensure the following functionality for managed computers in an IT Management Suite 8.1 environment:

- Monitoring hardware and software
- Scheduling software installations and file updates
- Collecting basic inventory information
- Managing policies and packages

Which components work together to provide this functionality for managed computers?

- A. Notification Server and Symantec Management Agent
- B. Symantec Management Console and Internet Gateway
- C. Symantec Management Console and Symantec Management Agent
- D. Notification Server and Internet Gateway

Correct Answer: C

Reference: <https://support.symantec.com/us/en/article.doc9469.html>

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