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QUESTION 1

Joe, a technician, is asked to set up a wired kiosk laptop for office visitors to use for Internet access only. Which of the following would be MOST important in securing this type of setup?

- A. Disabling the administrator account
- B. Requiring personal information be entered before use
- C. Changing the default usernames for all kiosk accounts
- D. Restricting user permissions for the kiosk account
- E. Setting a strong password for all kiosk accounts

Correct Answer: D

QUESTION 2

An unknown device has been found on a SOHO wireless router. Which of the following is BEST to perform to keep this device off the network?

- A. Enable MAC filtering
- B. Change the channel
- C. Disable DHCP
- D. Disable SSID broadcast

Correct Answer: A

QUESTION 3

Which of the following BEST represents a security vulnerability of mobile devices? (Select TWO).

- A. Unauthorized downloads
- B. Viruses
- C. Improper file permissions
- D. Phishing
- E. Theft

Correct Answer: BE

Security of mobile devices can be compromised when a virus infects the device. Another way is theft because a mobile

device is portable and can be easily handled or pocketed.

QUESTION 4

A client reports that their VoIP phone screen displays duplicate IP address. Which of the following is the FIRST action to try to resolve this problem?

- A. Change MAC address settings
- B. Call the vendor
- C. Try another LAN connection
- D. Reboot the phone

Correct Answer: D

Reference: <http://community.spiceworks.com/topic/172610-avaya-voip-phones-randomly-rebooting>

QUESTION 5

Virtual machines provide users with the ability to do which of the following?

- A. Extend 32-bit machines to 64-bits
- B. Share hardware resources
- C. Increase the network download speed
- D. Use less memory in the machine

Correct Answer: B

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