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QUESTION 1

Which of the following BEST describes the Apple utility used with iOS devices to synchronize, upgrade, and restore to factory default if needed?

A. iMac

B. iTunes

C. Safari

D. Bluetooth

Correct Answer: B

Reference: http://en.wikipedia.org/wiki/App_Store_(iOS)

QUESTION 2

A small library has an integrated switch and router that is not wireless. All of the public PCs in the library are connected to the device. Which of the following is the FIRST thing the library should do to deter curious patrons from interfering with the device?

A. Configure DNS to resolve externally rather than internally

B. Enable MAC filtering to permit public PCs

C. Change the default user name and password

D. Set up the DHCP server to use a different gateway option

Correct Answer: C

QUESTION 3

A technician needs to use Remote Desktop Connection in order to get access to a remote Windows workstation. However, the Programs menu has been hidden and they only have access to the Run command utility or a command-line prompt. Which of the following is the utility that the technician should use to access Remote Desktop Connection?

A. MSINFO32

B. SERVICES.MSC

C. MSCONFIG

D. MSTSC

Correct Answer: D

Reference: http://support.microsoft.com/kb/300887

QUESTION 4

Which of the following is unique to Windows XP?

A. Folder options - Layout

B. Hardware profiles

C. Pen and input devices

D. Network setup wizard

Correct Answer: D

QUESTION 5

Which of the following is a virus that is capable of spreading from one computer to another on a network?

A. Spy bot

B. Trojan

C. Rootkit

D. Worm

Correct Answer: D

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