# 220-901<sup>Q&As</sup>

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**QUESTION 1**

A SOHO environment utilizes network hardware address filtering to minimize unauthorized use of its network infrastructure. A technician has been asked to install a shared network printer in the environment. Which of the following MUST the technician know in order to add the printer to the environment?

A. IP address of the printer

B. MAC address of the printer

C. Subnet mask of the network

D. Firmware version of the printer

Correct Answer: B


**QUESTION 2**

A customer asks a technician to upgrade a desktop computer to support the DVI-D interface. Which of the following PC expansion cards would the technician upgrade?

A. FireWire card

B. Network card

C. Thunderbolt card

D. Video card

E. Sound card

Correct Answer: D


**QUESTION 3**

Which of the following is the subnet mask for a Class A IP address?

A. 127.0.0.1

B. 255.0.0.0

C. 255.255.255.0

D. 255.255.255.254

Correct Answer: B


**QUESTION 4**

A laser multi-function device in an office is able to scan documents, but users are reporting that when they try to make copies they receive an error. Which of the following troubleshooting steps should a technician try FIRST?

A. Apply a new preventative maintenance kit.

B. Ensure the MFD is connected and on the network.

C. Replace all empty ink cartridges in the MFD.

D. Check the toner level to see if it is low.

Correct Answer: D

**QUESTION 5**

Which of the following is used to facilitate communications with a user\\\'s smartphone in order to make purchases and payments by proximity?

A. Bluetooth

B. IR

C. NFC

D. WPS

Correct Answer: C

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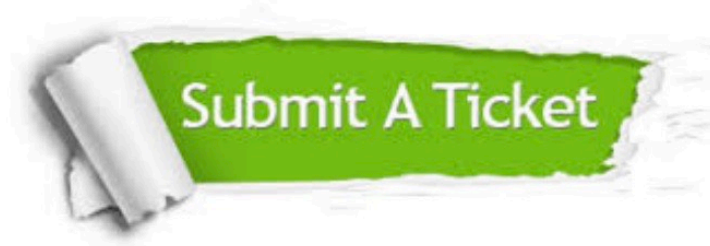
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