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QUESTION 1

A technician wants to know if a PC has an embedded wireless card. Which of the following tools should be used?

- A. Device Manager
- B. Component Services
- C. Services
- D. System Configuration

Correct Answer: A

QUESTION 2

Which of the following display types may be practical for a laptop format, but has limited uses due to heat considerations?

- A. LCD
- B. Plasma
- C. LED
- D. CRT

Correct Answer: B

QUESTION 3

A technician is having boot issues with a newly built PC, and notices the following jumper configurations for each PATA device:

HARD DRIVE. MASTER OPTICAL DRIVE. CABLE SELECT

Which of the following jumper configurations should be used instead?

- A. HDD. Cable Select; Optical Drive. Master
- B. HDD. Cable Select; Optical Drive. Cable Select
- C. HDD. Slave; Optical Drive. Slave
- D. HDD. Master; Optical Drive. Master

Correct Answer: B

QUESTION 4

A technician, Joe, has a wired switch in a conference room for guests. In which of the following ways could Joe restrict the network to only six devices at a time, with minimum management effort? (Select TWO).

- A. Disable the extra Ethernet ports on the switch
- B. Configure DHCP for six addresses maximum
- C. Enable Spanning Tree protocol
- D. Create an access control list for each new PC
- E. Configure DNS to only resolve six IP addresses
- F. Add each guest to the MAC filter list

Correct Answer: AB

QUESTION 5

A user wants to prevent access to specific websites to prevent their children from accidentally accessing them. Which of the following can be implemented?

- A. A switch
- B. Antivirus software
- C. Antispyware software
- D. A firewall

Correct Answer: D

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