

## 220-802<sup>Q&As</sup>

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**QUESTION 1**

When scheduling a backup for preventative maintenance, which of the following would ensure all data was captured?

- A. Differential
- B. Full
- C. Incremental
- D. Daily

Correct Answer: B

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**QUESTION 2**

A user states every time Windows boots up it runs very slow for the first few minutes. The user asks if a technician can shorten the boot time. Which of the following tools would be used to address the issue?

- A. SFC
- B. FIXMBR
- C. MSCONFIG
- D. FIXBOOT

Correct Answer: C

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**QUESTION 3**

A technician receives a report that the pages coming out of a laser printer are smearing when touched. Which of the following components should the technician check FIRST to resolve this issue?

- A. Drum
- B. Fuser
- C. Pickup roller
- D. Corona wire

Correct Answer: B

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**QUESTION 4**

Which of the following allows a hidden backdoor to be used for access to workstations on the Internet?

- A. Firmware

- B. Rootkits
- C. SQL injection
- D. Cross-side scripting

Correct Answer: B

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## QUESTION 5

Which of the following commands would a technician use to map a network share?

- A. NET
- B. NSLOOKUP
- C. IPCONFIG
- D. COPY

Correct Answer: A

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