

## 220-802<sup>Q&As</sup>

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## QUESTION 1

Which of the following provides the GREATEST security for SOHO wireless?

- A. Enable a shared WPA key
- B. Enable MAC filtering
- C. Use the highest transmit power setting
- D. Disable the SSID broadcast

Correct Answer: A

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## QUESTION 2

Which of the following will help limit unauthorized access to a mobile device?

- A. Remote wipes
- B. Screen locks
- C. Geotracking
- D. Antivirus software

Correct Answer: B

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## QUESTION 3

A technician recently created an email account for a new user, Joe. On the second day, Joe reports his email account is full of spam even though he has not given out his address. Which of the following should the technician do to resolve the issue?

- A. Turn on windows firewall
- B. Click the unsubscribe link in the spam
- C. Run an anti-spyware scan
- D. Install privacy filter

Correct Answer: C

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## QUESTION 4

A network consultant needs to redo a CAT5e wall jack that has become unusable due to recent physical damage. In order to install the replacement jack, which of the following tools would need to be used to both install and validate the hardware? (Select TWO).

- A. Cable crimper
- B. Loopback plug
- C. Voltage meter
- D. Cable tester
- E. Punch down tool

Correct Answer: DE

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## QUESTION 5

When a user tries to print, the OS slows down and appears to lock up. Shutting down the Print Spooler Service restores the computer's speed, but leaves the user unable to print.

Which of the following should be used FIRST to troubleshoot this problem?

- A. Rebuild print spooler files
- B. Hardware diagnostic software
- C. Event viewer
- D. Antivirus software

Correct Answer: C

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