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QUESTION 1

A technician performed a clean install of Windows XP on a laptop and finds that the Bluetooth on/off switch is not working. Which of the following will BEST resolve this issue?

- A. Replacing the keyboard
- B. Installing service pack 3
- C. Reinstalling the operating system with Windows XP Media Center
- D. Installing the Bluetooth stack/driver

Correct Answer: D

The best solution is to install Bluetooth driver. The driver is basically a software that allows the hardware to interact with the operating system.

QUESTION 2

Joe's company just moved into a new building, and the company's management is very concerned about proper equipment grounding. Which of the following risks are they attempting to mitigate by grounding equipment?

- A. Security breaches
- B. Electrical shock
- C. Chemical burns
- D. Equipment theft

Correct Answer: B

QUESTION 3

An administrator creates a server to be used for translating a device IP address into a network name. Which of the following ports MUST be enabled for this server?

- A. 21
- B. 53
- C. 80
- D. 110

Correct Answer: B

QUESTION 4

Joe, a technician, wants to create a PAN with his smart phone and laptop. Which of the following functions must be enabled on the laptop?

- A. ICS
- B. Virtualization
- C. Bluetooth
- D. Wireless

Correct Answer: C

QUESTION 5

A user, Anne, is moving to a new cubicle and needs to have her analog desk phone switched to a new location. Which of the following tools are required for a technician to make this switch in the network closet?

- A. Multimeter
- B. Punchdown
- C. Cable tester
- D. Crimper

Correct Answer: B

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