# 220-1101<sup>Q&As</sup>

CompTIA A+ Certification Exam: Core 1

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#### **QUESTION 1**

A technician is installing a USB Wi-Fi card. Which of the following would be the MOST appropriate way for the technician to receive the latest official drivers for the device?

- A. Download the drivers from the vendor\\'s website.
- B. Allow the OS to install the drivers automatically.
- C. Utilize a third-party. non-OEM driver.
- D. Run the autoinstall CD.

Correct Answer: A

The most appropriate way for the technician to receive the latest official drivers for a USB Wi-Fi card is to download them from the vendor\\'s website. This ensures that the drivers are compatible, updated, and secure. Allowing the OS to install the drivers automatically may not provide the latest or best drivers for the device. Utilizing a third-party, non-OEM driver could cause compatibility or security issues. Running the autoinstall CD could install outdated or unnecessary software along with the drivers

#### **QUESTION 2**

A technician has set up a new conference room with a TV and a video soundbar. The technician wants to test the system with a conference call. During the test, the TV speaker produces sound, but the soundbar does not. Which of the following is the MOST likely cause of the issue?

- A. The volume on the TV needs to be turned up
- B. The conference call needs to be unmuted for audio.
- C. An incorrect HDMI cable is being used.
- D. The TV\\'s HDMI-ARC port is not being used.

Correct Answer: D

HDMI-ARC (Audio Return Channel) is an HDMI connection that allows audio to be sent from the TV to an external sound system, such as a soundbar. If the TV\\'s HDMI-ARC port is not being used, then the soundbar will not receive any audio from the TV and thus will not produce any sound. To resolve the issue, the technician should ensure that the TV\\'s HDMI-ARC port is being used to connect the TV to the soundbar.

#### **QUESTION 3**

A hardware technician is configuring a laptop, and the network administrator requires the network settings to be static. The technician successfully pings the servers by IP address but cannot ping the UNC path. Which of the following is the cause of this issue?

- A. Domain Name System
- B. Gateway

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C. Subnet		
D. IP address		
Correct Answer: A		
The cause of the issue is likely due to a D they cannot ping the UNC path, indicating correct DNS server settings.		
QUESTION 4		
A user reports issues with a smartphone a touches the email icon, for example, nothing	•	
A. Digitizer issues		
B. Overheating		
C. Broken screen		
D. Malware		
Correct Answer: A		
Dropping a smartphone can damage the cause issues with tapping and swiping on CompTIA A+ Certification ore 1 Exam Obj	the screen, as well as other touchscre	en-related issues. References:
QUESTION 5		
A user submitted a support ticket that state imposed on them. A review of past printer than a year. Which of the following printer	support tickets shows that maintenance	ce kit has not been installed in more
A. Separation pad		
B. Transfer roller		
C. Ink cartridge		
D. Fuser		
Correct Answer: D		
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