220-1101^{Q&As}

CompTIA A+ Certification Exam: Core 1

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QUESTION 1

Joe, a user, sets up an IMAP connection on his smartphone to connect to webmail. Joe is able to view email, but he receives an error message when trying to send a message. When viewing the mail client\\\'s configuration, Joe sees a valid SMTP server and port. Which of the following should Joe check NEXT to resolve the issue?

A. Configure the email account as a POP3 connection

B. Ensure the SSL/TLS option is being used

C. Check that the account password is still valid

D. Make sure the smartphone is not in airplane mode

Correct Answer: A

QUESTION 2

A technician is investigating the output shown on a monitor. The output is clear, but it has a pink hue. The technician has replaced the video card and updated the graphics drivers. Which of the following would be the MOST likely cause?

A. Physical cabling issues

B. Burned-out bulb

C. Display burn-in

D. Incorrect data source

Correct Answer: A

The pink hue is most likely caused by physical cabling issues the output on a monitor is clear but has a pink hue, it could be due to an issue with the physical cabling connecting the monitor to the computer. The video signal may be degraded or distorted due to a damaged or loose cable. The technician should check and replace the cable if necessary to resolve the issue.

QUESTION 3

A customer accidentally drops a laptop while it is charging. The next day, the customer notices the laptop will not turn on and calls a technician to investigate. The technician confirms the laptop will not turn on and calls a technician to investigate. The technician confirms the laptop will not turn on even though it is connected to the power adapter.

Which of the following components is the MOST likely cause of this behavior?

A. Power adapter

B. Battery

C. DC jack

D. Hard drive

Correct Answer: C

QUESTION 4

A customer reports that a computer is never able to reach more than a 100Mbps transfer data rate, even when using a Gigabit LAN card. While troubleshooting, the technician notices the network cable needs to be replaced. Which of the following cable categories is limiting the transfer speed?

A. Cat 5

B. Cat 5e

C. Cat 6

D. Cat 6a

Correct Answer: A

Cat 5 cable is limited to a maximum data transfer rate of 100Mbps, while Cat 5e, Cat 6, and Cat 6a cables support Gigabit Ethernet (1000Mbps) and higher speeds. Even though the LAN card is capable of Gigabit speeds, it cannot achieve that speed when using a Cat 5 cable. Upgrading to a Cat 5e or higher cable would allow the computer to achieve Gigabit speeds. References: CompTIA A+ Certification Exam: Core 1 - Page 196

QUESTION 5

An organization keeps receiving spam that appears to come from its own domain No accounts have been compromised. Which of the following will BEST mitigate this issue?

A. DNS

B. S/MIME

C. SPF

D. SSiD

Correct Answer: C

The BEST solution to mitigate spam that appears to come from an organization\\'s own domain is to implement SPF (Sender Policy Framework). SPF is an email validation protocol designed to detect and prevent email spoofing, which is a common tactic used by spammers. By publishing SPF records in the organization\\'s DNS (Domain Name System), the recipient\\'s mail server can check if an incoming email originated from a valid source. If the email fails SPF authentication, it can be blocked or flagged as spam. Therefore, SPF helps to prevent email spoofing and mitigate the risk of spam coming from an organization\\'s own domain

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