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QUESTION 1

A user purchases a wireless printer and sets it up in an office. The user installs all necessary software for the printer on the computer and connects the printer to the guest wireless network. However, when the user attempts to print to the printer, nothing happens.

Which of the following will resolve the issue?

- A. Set up the user's computer to act as a print server.
- B. Configure the printer to use the Internet printing protocol.
- C. Ensure the user's computer is set to DHCP.
- D. Connect the printer to the company wireless network.

Correct Answer: D

QUESTION 2

A technician is upgrading a SOHO Wi-Fi network for a CAD company, replacing an 802.11g router with an 802.11ac router and migrating all workstations from Windows Vista to Windows 10. Which of the following actions should the technician take to realize the full potential of the new router?

- A. Lower the RF power of all devices to the lowest needed level
- B. Enable WEP on all Wi-Fi connections
- C. Upgrade the workstations' Wi-Fi NICs.
- D. Disable MIMO on the new router

Correct Answer: A

QUESTION 3

A user's smartphone has been experiencing performance issues, and it needs to be charged more often. A technician also notices there have been spikes in the smartphone's CPU and memory usage. Which of the following would MOST likely help to improve the performance of the smartphone?

- A. Configuring automatic updates
- B. Conditioning the battery
- C. Disabling unnecessary services
- D. Turning off cellular roaming

Correct Answer: C

QUESTION 4

An employee's mobile device no longer charges, and the employee believes the battery is bad. A technician tests the mobile device and finds it will charge on a wireless charging pad but not when it is connected to a charging cable. Other devices charge without issue when the cable is used. Which of the following should the technician perform FIRST to resolve the issue?

- A. Clean out the charging port on the device
- B. Replace the mobile device's battery
- C. Issue a new charging cable to the employee
- D. Send the device for service and give the employee a loaner

Correct Answer: A

QUESTION 5

A business owner needs to print multiple copies of the same document but does not want to separate each copy once printed. Which of the following should a technician configure to accomplish this task?

- A. Landscape printing
- B. Collated printing
- C. Duplex printing
- D. Draft mode printing

Correct Answer: B

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