

## 220-1001<sup>Q&As</sup>

CompTIA A+ Certification Exam: Core 1

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## QUESTION 1

Which of the following is a data transfer standard that transfers 16 bits of data at a time to hard disks?

- A. IDE
- B. USB
- C. SATA
- D. FireWire

Correct Answer: A

Reference: [https://en.wikipedia.org/wiki/Hard\\_disk\\_drive\\_interface](https://en.wikipedia.org/wiki/Hard_disk_drive_interface)

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## QUESTION 2

An employee's mobile device no longer charges, and the employee believes the battery is bad. A technician tests the mobile device and finds it will charge on a wireless charging pad but not when it is connected to a charging cable. Other devices charge without issue when the cable is used. Which of the following should the technician perform FIRST to resolve the issue?

- A. Clean out the charging port on the device
- B. Replace the mobile device's battery
- C. Issue a new charging cable to the employee
- D. Send the device for service and give the employee a loaner

Correct Answer: A

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## QUESTION 3

A user wants to print a large job on both the front and back sides of the paper.

Which of the following settings should the technician advise the user to change in the printer settings?

- A. Collate
- B. Orientation
- C. Duplex
- D. Transparency

Correct Answer: C

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## QUESTION 4

A customer has requested a four-drive NAS device. The system needs to be capable of full system reconstruction in the event of two failed drives. Which of the following should be configured to meet this requirement?

- A. RAID 0
- B. RAID 1
- C. RAID 5
- D. RAID 10

Correct Answer: C

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## QUESTION 5

A technician has been called in to troubleshoot a connectivity issue. The user reports an inability to connect to any resources. The technician runs the ipconfig command, and the results show that the media is disconnected. The technician

checks the network cable, and it is secure on both ends.

The technician tests and verifies the cable is working, and then goes to the wiring closet and verifies the switchport and patch cable both work. However, there are wires pulled out of the patch panel.

Which of the following tools should the technician use to BEST resolve the problem?

- A. Punchdown tool
- B. Crimper
- C. Tone generator
- D. Wire strippers

Correct Answer: A

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