



210-060^{Q&As}

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QUESTION 1

An administrator wants to import users using the Bulk Administration menu in Cisco Unified Communications Manager Administration. Which file format is valid for this operation?

- A. .PDF
- B. .DOC
- C. .DOCX
- D. .CSV
- E. .XLS

Correct Answer: D

CSV is the format in which administrator can import users using the Bulk Administration menu in Cisco Unified Communications.

Reference:

http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/bat/7_0_1/t13cnimp.html

QUESTION 2

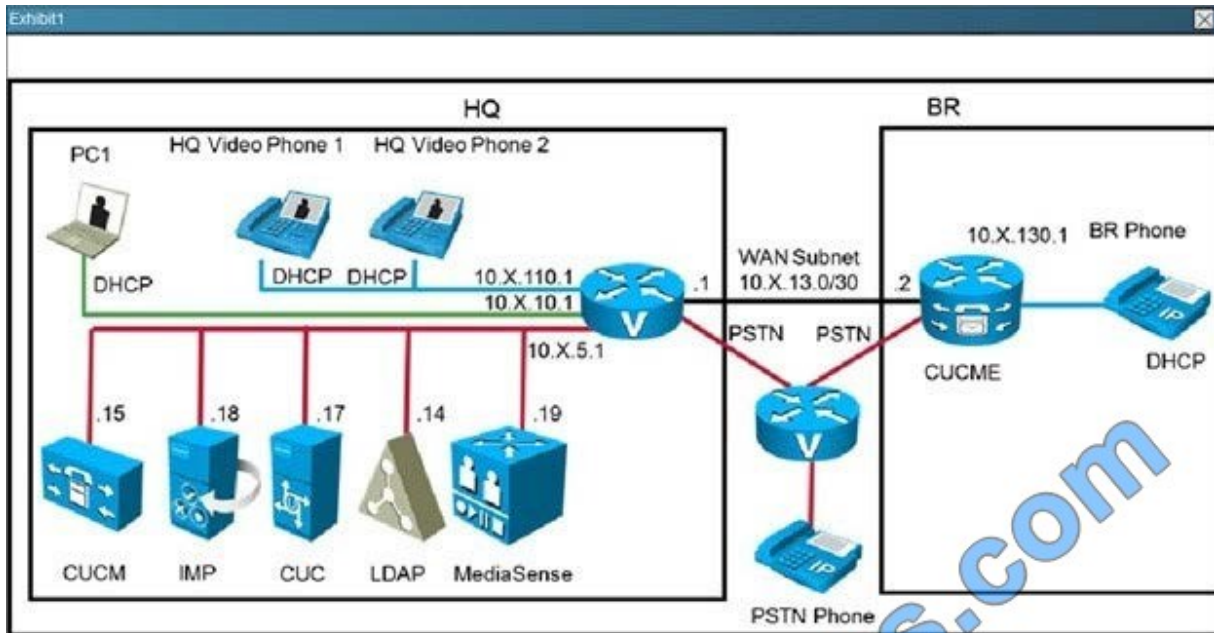
Which option allows an engineer to deploy new firmware to a single phone, while reducing possible impact?

- A. Define a new firmware load on specific device. Save configuration and reset individual device.
- B. Define load in device defaults. Reset Device Pool.
- C. Upload firmware to TFTP server. Restart TFTP service.
- D. Enable Peer Firmware Sharing.

Correct Answer: A

QUESTION 3

Use the router console to view the configuration and answer the question.



When a call is placed from the Branch Router phone to the PSTN number of 914085551212, the call is failing. What dial-peer is supposed to be used and why is the call failing? Select 2 (two)

- A. dial-peer voice 910 pots



- B. dial-peer voice 9 pots
- C. dial-peer voice 9001 voip
- D. destination pattern is incorrect
- E. prefix is missing from the dial-peer
- F. the port assignment is incorrect in the dial-peer
- G. the port number is missing in the dial-peer

Correct Answer: BF

The dial 9, 910, and 9001 dial peer configurations are shown below:



```
!  
dial-peer voice 9 pots  
  description Local PSTN Calls  
  destination-pattern 9[1-9]T  
  port 0/0/0:12  
!  
dial-peer voice 900 pots  
  description International  
  destination-pattern 900T  
  port 0/0/0:15  
  prefix 900  
!  
dial-peer voice 910 pots  
  description National  
  destination-pattern 9[1-9]T  
  port 0/0/0:15  
  prefix 0  
!  
dial-peer voice 9001 voip  
  translation-profile outgoing BR2out  
  destination-pattern 90012012012...  
  session protocol sipv2  
  session target ipv4:10.1.5.15  
  dtmf-relay sip-notify  
  no vad  
.
```

Here we see that dial peer 9 and 910 match the same destination pattern, but 9 will be used first. However, the port used should be 0/0/0:15 not 0/0/0:12.



```
interface Serial0/0/0:15
  no ip address
  encapsulation hdlc
  isdn switch-type primary-net5
  isdn incoming-voice voice
  no cdp enable
!
```

QUESTION 4

An end user is unable to sign into Jabber. Assuming that network connectivity has been verified, which three settings for the end user should be checked? (Choose three.)

- A. Jabber Advanced Settings
- B. Cisco Unified Communications Manager Service Profile
- C. Cisco Unified Communications Manager User Management
- D. Cisco Unified Presence Server Advanced Settings
- E. Cisco Unified Presence Server Application Listener
- F. Cisco Unified Presence Server System Topology
- G. Jabber Version

Correct Answer: ABC

QUESTION 5

Which Cisco Unified Communications Manager system report shows high and low call volume patterns?

- A. CAR report
- B. QoS by Gateway
- C. QoS by call types
- D. Traffic summary
- E. Traffic summary by extension

Correct Answer: D



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