

## 1Z0-996-21<sup>Q&As</sup>

Oracle Utilities Customer Cloud Service 2021 Implementation Essentials

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**QUESTION 1**

Approval Profiles control which aspects of an Adjustment?

- A. whether current and/or payoff balance are affected by the adjustment
- B. control how adjustments are approved
- C. if an adjustment requires approval before it's frozen
- D. information defaulted on an Adjustment
- E. whether the adjustment should appear on the customer's next bill

Correct Answer: A

Reference: [https://docs.oracle.com/cd/E73180\\_01/PDF/4.1.1.1%20CCB.v2.5.Manage%20Adjustment%20and%20Adjustment%20Approval.pdf](https://docs.oracle.com/cd/E73180_01/PDF/4.1.1.1%20CCB.v2.5.Manage%20Adjustment%20and%20Adjustment%20Approval.pdf)

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**QUESTION 2**

Which three statements are true about usage subscriptions? (Choose three.)

- A. A usage subscription can have either parent or child service points.
- B. A usage subscription can be configured to include only a portion of a service point usage.
- C. A usage subscription can have many service points.
- D. Usage subscriptions are always related to an account.
- E. A usage subscription can have only one service point.

Correct Answer: ACD

Reference: [https://docs.oracle.com/cd/E38983\\_04/PDF/MDM\\_Configuration\\_Guide\\_v2\\_1\\_0\\_3.pdf](https://docs.oracle.com/cd/E38983_04/PDF/MDM_Configuration_Guide_v2_1_0_3.pdf) (227)

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**QUESTION 3**

At what stage in the initial measurement data (IMD) import process will the application of meter multipliers be performed?

- A. Critical Validation
- B. VEE
- C. Prepare for VEE
- D. post-VEE

Correct Answer: A

Reference: [https://docs.oracle.com/cd/E18729\\_01/pdf/E18293\\_01.pdf\(78\)](https://docs.oracle.com/cd/E18729_01/pdf/E18293_01.pdf(78))

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## QUESTION 4

Which statement supports usage transaction calculation?

- A. Bill determinants are derived from the final measurements for only interval measuring components or devices installed at the usage subscription's service points during the calculation period.
- B. Bill determinants are derived from the initial measurement data of the measuring components devices installed at the usage subscription's service points during calculation period.
- C. Bill determinants are derived from the final measurements of the measuring components or devices installed at the usage subscription's service points during the calculation period.
- D. Bill determinants are derived from the initial measurement data of the measuring components installed at the usage subscription's devices during the calculation period.

Correct Answer: C

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## QUESTION 5

Which four statements correctly describe what a Service Agreement Type controls? (Choose four.)

- A. It controls the Late Payment Charge Calculation Method.
- B. It controls the Service Type to be billed.
- C. It controls the valid Rates that can be applied to the service agreement type.
- D. It controls debt age.
- E. It controls where the bill is to be sent.

Correct Answer: ABCD

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