

## 1Z0-996-20<sup>Q&As</sup>

Oracle Utilities Customer Cloud Service 2020 Implementation Essentials

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**QUESTION 1**

Approval Profiles control which aspects of an Adjustment?

- A. whether current and/or payoff balance are affected by the adjustment
- B. control how adjustments are approved
- C. if an adjustment requires approval before it's frozen
- D. information defaulted on an Adjustment
- E. whether the adjustment should appear on the customer's next bill

Correct Answer: A

Reference: [https://docs.oracle.com/cd/E73180\\_01/PDF/4.1.1.1%20CCB.v2.5.Manage%20Adjustment%20and%20Adjustment%20Approval.pdf](https://docs.oracle.com/cd/E73180_01/PDF/4.1.1.1%20CCB.v2.5.Manage%20Adjustment%20and%20Adjustment%20Approval.pdf)

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**QUESTION 2**

A Service Order Orchestrator determines the steps required to complete the service.

As an example, based on the state of the service point, what does the Enable Service Orchestrator determine the actions for?

- A. Create a Device Configuration; Install a Device; Turn on the Device
- B. Connect the Service Point; Install a Device; Create a Usage Subscription
- C. Create a Service Point; Install a Device; Turn on the Device
- D. Connect the Service Point; Install a Device; Turn on the Device

Correct Answer: C

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**QUESTION 3**

At what stage in the initial measurement data (IMD) import process will the application of meter multipliers be performed?

- A. Critical Validation
- B. VEE
- C. Prepare for VEE
- D. post-VEE

Correct Answer: A

Reference: [https://docs.oracle.com/cd/E18729\\_01/pdf/E18293\\_01.pdf\(78\)](https://docs.oracle.com/cd/E18729_01/pdf/E18293_01.pdf(78))

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## QUESTION 4

Which four statements correctly describe what a Service Agreement Type controls? (Choose four.)

- A. It controls the Late Payment Charge Calculation Method.
- B. It controls the Service Type to be billed.
- C. It controls the valid Rates that can be applied to the service agreement type.
- D. It controls debt age.
- E. It controls where the bill is to be sent.

Correct Answer: ABCD

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## QUESTION 5

How should you configure the derived values that are relevant for a device?

- A. Configure the derived values on the Measuring Component for the measuring components to be defined on the device.
- B. Configure the derived values on the Measuring Component Type for the measuring components to be defined on the device.
- C. Configure the derived values on the Device Type for the derived values to be defined on the device.
- D. Configure the derived values on the Final Measurement Type for the measuring components to be defined on the device.

Correct Answer: D

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