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Oracle User Productivity Kit 11 Technical Consultant Essentials

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QUESTION 1

Which statement best defines the Knowledge Center "Content Root" in an implementation context?

A. It is an Oracle or MySQL database that holds all Knowledge Center content.

B. It is a folder and a virtual directory on the web server where user content files are stored.

- C. It is a caching folder on the end user\\'s machine for downloading Knowledge Center content.
- D. It is a folder shared on a remote server used only if the content is stored remotely.

Correct Answer: B

QUESTION 2

Your client has deployed the UPK Developer on a Citrix server, so content authors can access it remotely in Citrix seamless windows. The target application was also installed on the same server. The authors are unable to record content.

Choose three actions that you would take to help discover the problem.

A. Ensure that the "Time to hide recorder window before screen capture" setting in the Options dialog box is Increased to at least three seconds.

B. Ensure that the target application (the web browser for web applications) runs in the same Citrix session as the Developer.

C. Ensure that keyboard shortcuts are not recorded automatically.

D. Ensure that the screen shot capture key is changed from the default.

E. Ensure that the sound is correctly set up in Citrix.

Correct Answer: BDE

QUESTION 3

Using Push technology (unattended installation), one of the users complains that the Developer is still not present. In the patch file, there is a command line for silent Installation. It states "x:\my Folder\setup.exe" /s /f1"\\server\setup.iss"

Identify the cause of the user\\'s problem.

- A. The user has a different operating system than the rest of the users.
- B. The path tosetup.exe contains a space character.
- C. The response file path is different from the setup.exe path.
- D. A space character is missing from between /f1 and "\\server\setup.iss".



Correct Answer: A

QUESTION 4

You are the training manager for a medical device company, which operates in a highly regulated industry. One aspect of your job is to ensure that compliance requirements are addressed. Your large UPK content development team works in a multi-user environment, creating documentation and training for 50,000 employees globally. Which three benefits of a multiuser environment and deployment will help you meet compliance requirements?

A. the ability to create role-based learning paths to train your end users

- B. the ability to track training on critical transactions with Usage Tracking
- C. the ability to provide consistent training and documentation to users globally
- D. version control, including the ability to view the history of a document
- E. the ability to easily update content and quickly get changes to end users
- F. in-application support to speed end-user time to task while reducing errors

Correct Answer: CDE

QUESTION 5

What would you do to back up all the content that is in your single-user UPK Developer?

A. Run a backup of the internal UPK database. Copy the resulting database backup file to a secure location.

B. Open the Developer, select all the folders at the root level (minus the system folder), and choose Tools, Export, Documents. Copy the resulting .odarc file to a secure location.

C. Open the Developer and check In all your documents. Then run a backup of the database. Copy the resulting database backup file to a secure location.

D. Open the Developer, select all the folders at the root level (minus the system folder), and choose File, Publish. Publish the content as a Player. Copy the resulting Player Package to a secure location.

Correct Answer: B

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