

1Z0-562^{Q&As}

Oracle Utilities Customer Care and Billing 2 Essentials

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QUESTION 1

What four elements appear on every page in Oracle Utilities Customer Care and Billing when using the "classic" (or non-Fusion) user interface?

- A. Dashboard, Menu Bar, Script Area, Status Bar
- B. Action Bar, Dashboard, Menu Bar, Status Bar
- C. Action Bar, Dashboard, Menu Bar, Script Area
- D. Action Bar, Dashboard, Main Menu, Status Bar
- E. Action Bar, Main Menu, Script Area, Status Bar

Correct Answer: D

QUESTION 2

Which two Payment statuses will create Financial Transactions for a payment? (Choose two.)

- A. Incomplete
- B. Freezable
- C. Complete
- D. Frozen
- E. Canceled

Correct Answer: D

QUESTION 3

Which two plug-in spots allow additional logic to be implemented when a field activity is completed in the field? (Choose two.)

- A. Field Activity Type –FA Completion Control
- B. Field Activity Type Profile – FA Completion Control
- C. Field Activity Remark - Activation
- D. Meter Reader Remark - Activation
- E. Installation – FA Additional Information

Correct Answer: BD

QUESTION 4

Field Activities of specific types can be created by the system automatically based on the type of work to be carried out, connection status of a service point, and the meter's installation and connection status.

Which four processes are based on the above? (Choose four.)

- A. starting service
- B. disconnecting service
- C. testing a meter or item in the field
- D. stopping service
- E. disconnect Warning

Correct Answer: ABCE

QUESTION 5

How many service agreements are linked to a severance process?

- A. one
- B. all service agreements that are connected to the initiating collection process
- C. all service agreements that are connected to the initiating overdue process
- D. any number defined by the business user
- E. zero ?accounts are linked to severance processes

Correct Answer: C

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