

1Z0-562^{Q&As}

Oracle Utilities Customer Care and Billing 2 Essentials

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QUESTION 1

Which three statements are correct for a field activity? (Choose three.)

- A. It is linked directly to a service point.
- B. It is linked directly to a premise.
- C. It must be service specific.
- D. Different field activity types for the same service point can be linked to different dispatch groups.
- E. Different field activity types for the same premise can be linked to different dispatch groups.

Correct Answer: BDE

QUESTION 2

Service Points are specific locations at a property where a customer receives service. Select the three main categories of service points. (Choose three.)

- A. Metered
- B. Metered - Interval
- C. Metered - Non-Interval
- D. Badged Item
- E. Unbadged Item

Correct Answer: ACE

QUESTION 3

Which level provides security authentication when logging into Oracle Utilities Customer Care and Billing for production supported environments?

- A. User Interface Tier
- B. Web Server
- C. Application Server
- D. Database Server
- E. Web and Application Server

Correct Answer: D

QUESTION 4

How are To Do Entries considered to be related to other To Do Entries on the Current To Do Zone?

- A. They reference at least one common drill key reference.
- B. They reference at least two common drill key references.
- C. They reference at least one common foreign key characteristic.
- D. They reference at least two common foreign key characteristics.
- E. The ID of one To Do Entry is populated in the characteristics of another To Do Entry.

Correct Answer: D

QUESTION 5

Which three statements are true in relation to Financial Transaction creation algorithms? (Choose three.)

- A. They control how the current balance is affected.
- B. They control how the payoff balance is affected.
- C. They control if and how the General Ledger entries are created.
- D. They control how the General Ledger details are created as these must always exist against a Financial Transaction.
- E. They control when a Financial Transaction is to be swept onto a bill.

Correct Answer: ACD

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