1Z0-562 $^{Q\&As}$

Oracle Utilities Customer Care and Billing 2 Essentials

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QUESTION 1

Which statement is the best approach to prevent executing an algorithm that is plugged in on a specific state of a base package-supplied parent Business Object?

A. Select the Inactive Algorithm option type on the specific state of the parent Business Object and put in the name of the algorithm.

B. Select the Stop Algorithm option type on the specific state of the parent Business Object and put in the name of the algorithm.

C. Select the Inactive Algorithm option type on the Maintenance Object and put in the name of the algorithm.

D. Delete the algorithm directly from the parent Business Object.

E. Create a new Business Object by copying the existing Business Object and make the required changes.

Correct Answer: C

QUESTION 2

Which entity defines the type of collection process to start based on age of debt, amount of debt, and type of customer?

A. Customer Class

B. Debt Class

C. Collection Class

D. Collection Class Control

E. Collection Process Template

Correct Answer: B

QUESTION 3

Which two plug-in spots call the rating functionality using base package-supplied algorithm types?

(Choose two.)

A. Bill Segment Type - Bill Segment Create

B. Bill Segment Type - Bill Segment FT Creation

C. Adjustment Type - Generate

D. Adjustment Type - Adjustment FT Creation

E. Billable Charge Template

Correct Answer: BD

QUESTION 4

What can cause multiple bill lines for a rate component to be produced in a bill calculation header?

A. change in Rate Schedule

B. change in Rate Version

C. change in Bill Factor

D. changes in Rate Schedule and Bill Factor

E. changes in Rate Version and Bill Factor

Correct Answer: A

QUESTION 5

What is the difference between a Service Script and a Plug-In Script?

A. A Service Script executes on the server side while the Plug-In Script does not.

B. A Service Script has an Edit Data step type while the Plug-In Script does not.

C. A Service Script has user-configured input and outputs while a Plug-In Script has predefined input and outputs.

D. A Service Scripts allows you to invoke Business Objects while a Plug-In Script does not.

E. There is no difference between the two script types.

Correct Answer: B

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