

## 1Z0-562<sup>Q&As</sup>

Oracle Utilities Customer Care and Billing 2 Essentials

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## QUESTION 1

Which two statements are correct in relation to a completed bill that has been generated by batch billing? (Choose two.)

- A. A Bill Route record contains the list of all persons who are to receive a copy of the completed bill.
- B. A Route Type on a bill can be changed if the completed bill has not been downloaded.
- C. Bill Segments can only be canceled or rebilled if a completed bill has been reopened.
- D. The number of completed bills that may be reopened is configurable.
- E. Only the latest completed bill may be reopened.

Correct Answer: AC

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## QUESTION 2

Business Object rules will not work if the \_\_\_\_\_ algorithm is not plugged into the Maintenance Object.

- A. Revision Control
- B. Determine BO
- C. Audit
- D. Determine MO
- E. Determine BS

Correct Answer: D

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## QUESTION 3

When a customer has a specific price for a defined quantity which is different to other customers, where is this specific price for the related Bill Factor defined?

- A. Rate Component
- B. Bill Factor Characteristic
- C. Bill Factor Value
- D. Service Agreement ?Contract Value
- E. Account Characteristic

Correct Answer: E

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## QUESTION 4

Which high-level entity prevents invalid meter configurations from being set up for a specific meter?

- A. Meter Type
- B. Meter Configuration Type
- C. Valid Meter Configuration
- D. Valid Register Configuration
- E. Meter Configuration

Correct Answer: B

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## QUESTION 5

When a bill is completed, bill messages can be retrieved from many sources. Which three are valid sources? (Choose three.)

- A. Account
- B. Service Agreement Type
- C. Meter Read's Remark
- D. Account's Customer Class
- E. Bill Segment Type

Correct Answer: ABD

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