

1Z0-493^{Q&As}

Oracle Communications Order and Service Management Server 7
Implementation Essentials

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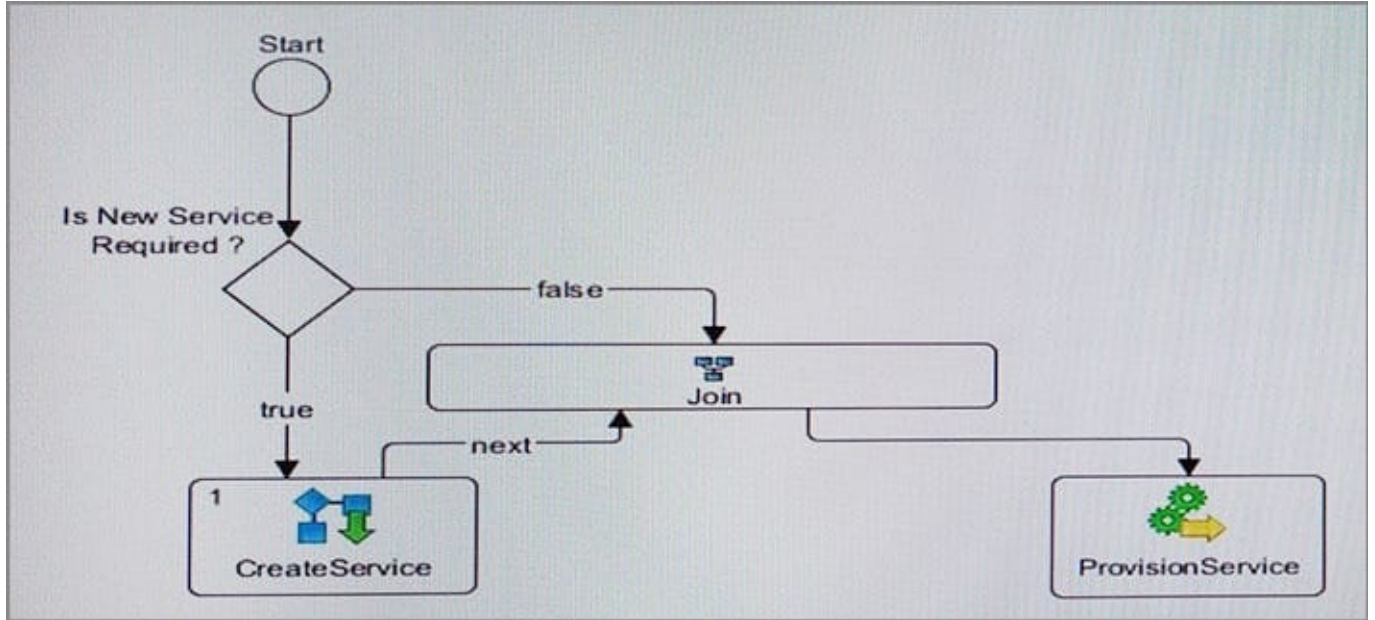
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QUESTION 1

You have configured the following process flow in your OSM. Identify two possible outcomes of this process.



- A. When the Join Type configuration of the Join element is set to ALL, the ProvisionService task will never be executed.
- B. The Join Type configuration of the Join element must be set to ALL for the process to execute correctly.
- C. The Join element can be eliminated from the process and the same logic can be implemented with the remaining elements.
- D. The "Is New Service Required?" element can have as many exit flows as needed, if the use case logic requires it.
- E. There would be an error if the "Next" transition is substituted by a transition without status.

Correct Answer: AD

QUESTION 2

A client's requirement involves sending a single message to a CRM system after all tasks associated with an order process have completed successfully. How would you address this requirement, independently of what the tasks do or where they are placed in the process flow?

- A. by implementing Data Change Notifications at the Order level
- B. by implementing Data Change Notifications at the Task level
- C. by implementing Milestone Events Notifications at the Order level
- D. by implementing Task-State Event Notifications at the Task level
- E. by implementing Jeopardy Notifications at the Order level

F. by implementing Jeopardy Notifications at the Task level

Correct Answer: B

QUESTION 3

A customer purchases ABC service for which a new order is submitted to OSM. After activation of this service is completed and a point-of-no-return message is sent back to the CRM system, the customer decides to change the ABC service to XYZ service.

Based on existing OSM features, which solution would you recommend?

- A. A revision order request should be submitted from the CRM system to OSM to change the services in the existing order request.
- B. The sales order should be manually edited in OSM to change the services in the exiting order request.
- C. The service should be manually changes in the corresponding fulfillment systems.
- D. The request should be processed with a manual cleanup of all allocated resources in the inventory system and a new order request should be re-issued.
- E. A follow-on order request should be submitted to change the service created in the existing order.

Correct Answer: D

QUESTION 4

Which two OSM components are deployed in Oracle WebLogic Server?

- A. OSM server
- B. web clients
- C. runtime database
- D. Design Studio IDE
- E. provisioning framework

Correct Answer: AB

QUESTION 5

While upgrading an existing cartridge to fit new requirements, you decide to change the task data of an existing task. Which two considerations should you take into account when performing this activity?

- A. Adding new elements to your task data will add the same elements to its parent task data.
- B. Changing your task data will impact the order recognition rule even if you are not changing a creation task.

C. To change the behavior of a task element, you will have to change the corresponding behavior at the order template level.

D. Some of the elements in your task data must be edited in another task because they are inherited.

E. Changing the task data could also change the task data of other tasks due to inheritance configurations.

Correct Answer: DE

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