

# 1Z0-1056-21<sup>Q&As</sup>

Oracle Financials Cloud: Receivables 2021 Implementation Essentials

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**QUESTION 1**

Identify three activities that you can perform from the Collections Dashboard. (Choose three.)

- A. Verify Customer Payments.
- B. Assign a Collector to a delinquent customer.
- C. View the Total Amount Due for delinquent customers.
- D. Record an activity to create a task or tasks to follow up on a delinquent customer.
- E. Update the work status of a work item for a delinquent customer.

Correct Answer: BDE

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**QUESTION 2**

What are the three seeded contract configuration rules that Revenue Management provides to automatically create contracts? (Choose three.)

- A. by Quote Number and time frame
- B. by Source Document and time frame
- C. by Item and time frame
- D. by Customer and time frame
- E. by Source Document Line and time frame

Correct Answer: BCE

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**QUESTION 3**

Which two are rules applicable to issue of refunds? (Choose two.)

- A. You cannot refund more than either the original receipt amount or the remaining unapplied amount.
- B. You can refund receipts that were either remitted or cleared.
- C. You can issue a credit card refund to a customer who has made a cash payment.
- D. You can refund receipts that are factored.

Correct Answer: AB

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**QUESTION 4**

The process of remitting receipts to a bank results in fund transfer errors. Identify three corrective actions to resolve this. (Choose three.)

- A. receipt reversal
- B. clearing payment information
- C. credit reversal
- D. debit memo reversal
- E. change of instrument

Correct Answer: ABE

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## QUESTION 5

Where is the summary delinquency data displayed on the Collections Dashboard?

- A. Activity tab
- B. Correspondence tab
- C. Profile tab
- D. Aging tab

Correct Answer: C

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