

1D0-61A^{Q&As}

CIW Internet Business Associate

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QUESTION 1

Which of the following strategies will help protect your computer against virus attacks?

- A. Perform regular backups of your hard drive
- B. Open e-mail attachments only from unknown senders
- C. Update the definitions for your malware protection application frequently.
- D. Configure security settings for your Web browser to the lowest to the lowest possible level.

Correct Answer: C

QUESTION 2

You have volunteered to give a presentation to the parents at your child's school about the dangers of the Internet.

Which of the following would you include in your recommendations to parents?

- A. Warn children to never provide personal information over the Internet
- B. Direct parents to ask other users in the children's chat rooms to provide identification.
- C. Remind the parents that the anonymity of chat rooms provides security.
- D. To reduce fear, claim that the threat of predators has been reduced in recent times.

Correct Answer: A

QUESTION 3

A friend just sent you a link to a Facebook page with information that you find very useful. You want to be able to recall the site in the future from your desktop computer, or from your mobile device while away from your desk.

Which is the best approach?

- A. Memorize the URL so you can pull up the site in any browser such as Chrome, Firefox or Internet Explorer
- B. Add the link to a cloud-based bookmark service such as Delicious or Google Bookmarks.
- C. Manually enter the Web address into any and all browsers on all of your devices.
- D. Pull up the message with the link any time you want to view the site.

Correct Answer: B

QUESTION 4

Which of the following strategies is recommended when conducting keyword searches?

- A. Use nouns instead of verbs for keywords
- B. Use verbs instead of nouns for keywords
- C. Use a few keywords as possible.
- D. Include at least one preposition such as "the" or "an" in your list of keywords.

Correct Answer: A

QUESTION 5

You received a text and a threatening voicemail from an angry customer who wants to immediately discuss the shortcomings of a recently released product. You are about to walk into a mandatory meeting with your top-level leadership team.

Which of the following is your best course of action?

- A. Continue to send text messages to the customer hoping to smooth things over until you can call him on the phone after your meeting.
- B. Request that the customer send his complaints by e-mail, knowing that any inappropriate communication will be well documented.
- C. Do not respond to the customer.
- D. Skip the meeting and call the customer.

Correct Answer: B

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