



000-189^{Q&As}

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QUESTION 1

A company needs to improve their hiring process and has requested a BPM analyst to define a future state process. After analyzing the current state process, the BPM analyst found many opportunities for improvement which could lead this initiative into a 5 year project. How should the BPM analyst map the future state process?

- A. Map a short term process which includes only low effort opportunities.
- B. Map one single process which includes all improvement opportunities.
- C. Build a short term and a long term future state process road-map through prioritization of the opportunities.
- D. Build a roadmap of processes for all releases in the next 5 years by categorizing the opportunities into individual releases.

Correct Answer: C

QUESTION 2

A BPM analyst has completed the definition of user stories and is ready to prioritize them so that the development team starts building the stories that have high business value. Who should the BPM analyst involve during the user story prioritization?

- A. Project Sponsors
- B. Quality Assurance Analysts
- C. Process Owners and Stakeholders
- D. BPM Administrators and Project Managers

Correct Answer: C

QUESTION 3

The project manager needs assistance from the BPM analyst to determine the initial level effort for processes in a process inventory. For each process, the BPM analyst should provide a list of process details that includes:

- A. Process Owner, Short Description, Size and Complexity, Milestones
- B. Process Owner, Short Description, Size and Complexity, Risk and Pain
- C. Process Participants, Process Owner, Short Description, Milestones
- D. Process Participants, Process Owner, Short Description, Risk and Pain

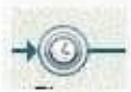
Correct Answer: B



QUESTION 4

A BPM analyst is designing a process in the Process Diagram View, and realizes the process must account for a technical exception following an activity. What symbol in the BlueWorks Live needs to be used for this technical exception?

A.



B.



C.



D.



A. Option A

B. Option B

C. Option C

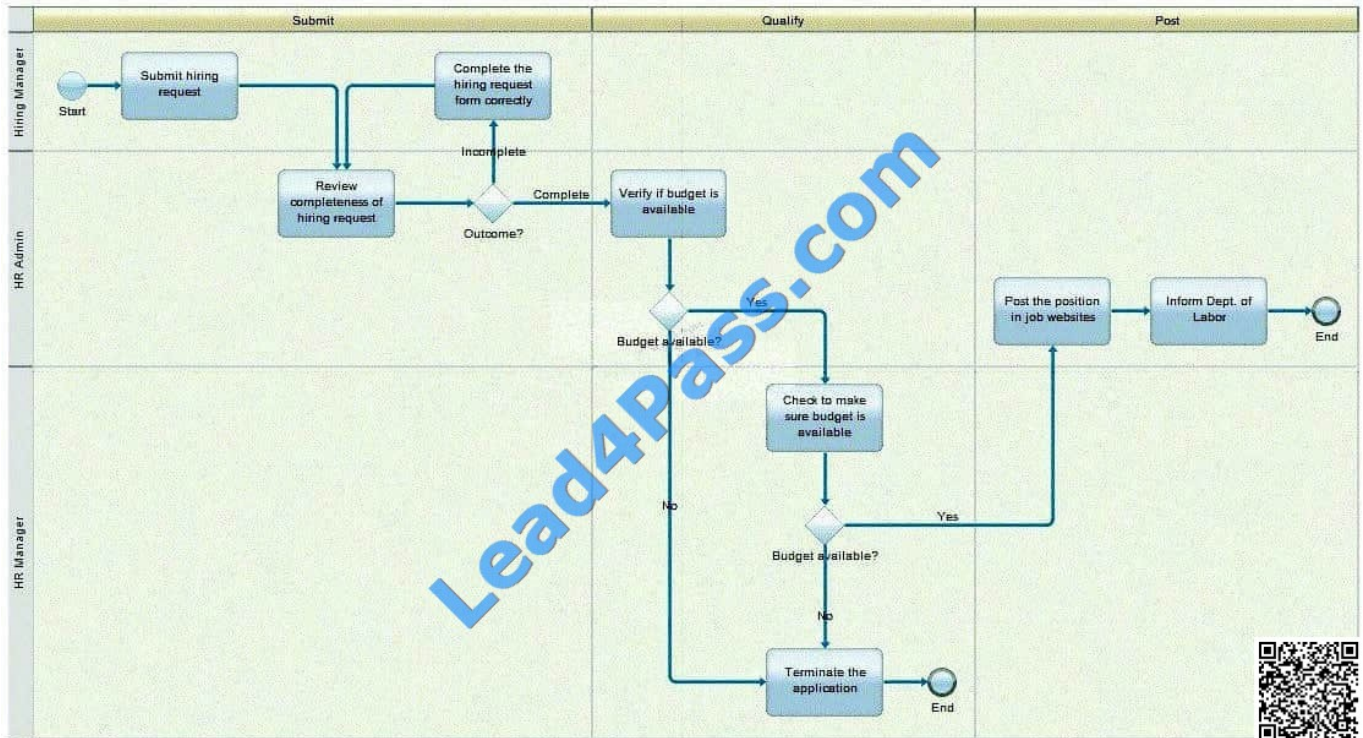
D. Option D

Correct Answer: B



QUESTION 5

A company needs to improve their Hiring Process and hired a BPM analyst to analyze their current process.



The analyst completed documenting the current state process of submitting the hiring request (refer to the Exhibit) and did a "Value-Add" Analysis with the process stakeholders. Identify the "Non-Value Add" activities in this process.

- A. "Inform Dept. of Labor" and "Check to make sure budget is available"
- B. "Complete the hiring request form correctly" and "Terminate the application"
- C. "Complete the hiring request form correctly" and "Check to make sure budget is available"
- D. "Inform Dept. of Labor" and "Terminate the application"

Correct Answer: C



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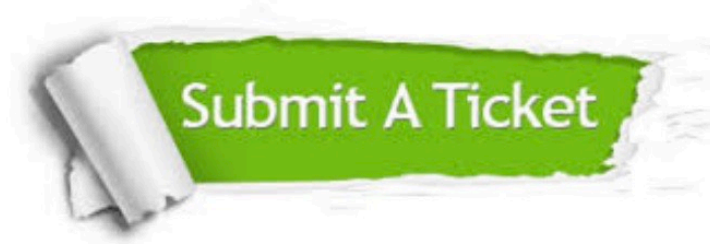
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