



000-188^{Q&As}

IBM WebSphere Lombardi Edition V7.2, BPM Program Management

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QUESTION 1

A program manager consults with a client on how to improve their BPM Center of Excellence (COE). The program manager asks what metrics are being used to track the success of the COE. The client offers examples of the metrics that are being collected for several processes related to the cycle time and efficiency. What course of action should the program manager suggest?

- A. Suggest no changes to the metrics.
- B. Suggest that an additional category of metrics for defect rates be collected.
- C. Suggest that the COE should aggregate information on the ROI for each project.
- D. Suggest that greater emphasis be granted to the metrics gathered on cycle time.

Correct Answer: C

QUESTION 2

A one day workshop has been completed, producing an inventory of 2 top-level business processes, 10 lower-level business processes, and 4 integrations. Which categorization of complexity is appropriate and which estimation method should be used in this scenario?

- A. Small, Rough Order of Magnitude (ROM)
- B. Small, Budgetary Estimate
- C. High, Rough Order of Magnitude (ROM)
- D. High, Budgetary Estimate

Correct Answer: C

QUESTION 3

The BPM program manager is scheduling Playback 1 for a process application for organizing events. Which of the following parties can be absent during Playback 1?

- A. Process Owner
- B. BPM Developer
- C. Event Organizer
- D. System Architect

Correct Answer: D

QUESTION 4



After a successful Playback 0, stakeholders excitably request that Playback 1 should be a fully functional application with look and feel branding and several features used in other core company applications. How should the program manager respond?

- A. Change the theme of Playback 1 to work exclusively on user interfaces.
- B. Inform the stakeholders that their request will not be part of this application.
- C. Capture the feedback in planning for Playback 3 with user interface enhancements.
- D. Postpone Playback 1 by four weeks to accommodate branding and user interface features.

Correct Answer: C

QUESTION 5

The BPM Program Manager revises the project plan after Playback 0. The team has completed further analysis and definition of user stories with point estimates that were validated by both BPM Solution Architect and the user story owners. What is an appropriate level of confidence in the accuracy of this revised estimate at this stage in the project life cycle?

- A. 40% or less
- B. 55% - 65%
- C. 60% - 80%
- D. 80% or more

Correct Answer: C

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